

FREEDOM OF INFORMATION ACT 2000

Your request for information has now been considered and the Council's response to your questions is shown below.

You asked:

Please provide details of any contracts you may have with 'Managed Service Providers' e.g. Comensura or Matrix and the dates the contracts run from and until?

This is in relation to the provision all temporary workers within your organisation.

ANSWER:

We currently have a contract in place with Reed Managed Services which runs until 18 October 2015 with a possible 2 year extension to 18 October 2017.

In the event that you have a 'Managed Service Provider' and they have been unable to supply qualified social workers do you deal directly with other recruitment agencies who can fill your vacancies on an off framework basis and if so which agencies do you use?

They have always managed to fulfil all social care roles.

If you do not have a Managed Service Provider in place, please provide details of contracts you may have with individual recruitment agencies?

Not applicable

What is the total fiscal SPEND on temporary workers within the current financial year and how many workers does this cover?

The total fiscal spend on temporary workers is £8,819,735.51.

The number changes fluidly but we can say that in January 2014 we had 735 assignments covered by 500 agency workers.

Please provide the TOTAL number of qualified social workers currently working on a temporary basis within Children's and Adult Services.

7 in Adults
2 in Childrens

What is the total fiscal SPEND on agency qualified social work professionals within Children's and Adult Services in the last 12 months 2013 – 2014?

The total spend is £340,108.

What is the total fiscal BUDGET for agency qualified social work professionals within Children's and Adults Services in the last 12 months 2013 – 2014?

There is no allocated budget.

What is the total fiscal BUDGET for temporary agency workers for 2014 – 2015?

There is no allocated budget.

What is the fiscal budget for qualified social work professionals specifically for Children's and Adult Services recruitment through agencies for 2014 -2015?

There is no allocated budget.

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If you are dissatisfied with the handling of your request please write to:

Information Governance Manager
Information and Customer Access
Leicester City Council
FREEPOST (LE985/33)
New Walk Centre
LEICESTER LE1 6ZG

e-mail: info.requests@leicester.gov.uk

Your request for internal review should be submitted to the above address within 40 (forty) working days of receipt by you of this response. Any such request received after this time will only be considered at the Council's absolute discretion.

You can also complain to the Information Commissioner at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow SK9 5AF
Telephone: 01625 545 700

www.informationcommissioner.gov.uk

Please be aware that the Information Commissioner does not normally consider appeals or complaints until the internal appeals and complaints processes of the public authority which is answering the request have been exhausted. You are therefore advised to complain or appeal to the Information Governance Manager before contacting the Commissioner.