

Freedom of Information Act 2000

Your request for information has now been considered and the Council's response to your questions is shown below.

You asked:

Local Area Network (LAN) contract which includes the following:

- **Support and Maintenance-** e.g. switches, router, software etc

Existing Supplier: Who is the current supplier for each contract?

Answer:

Our existing supplier is Nowcomm.

Annual Average Spend for Supplier: What is the annual average spending on the supplier above? If there is more than one supplier please split the annual averages spend for each supplier.

Annual renewal is £65,109.00

Number of Users: Please can you provide me with the number of users each contract covers. Approximate number of users will also be acceptable.

7000

Number of Sites: The number of sites where equipment is supported by these contract.

250

Contract Type: For each contract is the contract Managed, Maintenance, Installation, Software

Maintenance

Hardware Brand: What is the hardware brand of the LAN equipment?

Cisco

Contract Description: Please provide me with a brief description of the overall contract.

Network hardware Maintenance & Support 24*7 + 365 days a year, includes ASA Firewall and ASA Mars Support

Contract Duration: What is the duration of the contract is and can you please also include any extensions this may include for each contract.

2 years with the option to extend on a rolling annual basis

Contract Expiry Date: When does the contract expire for each contract?

31st March 2015

Contract Review Date: When will the organisation is planning to review the contract?

1st January 2015

Responsible Officer: Who within the organisation is responsible for each of these contract(s) please provide me with contact details including name, job title, contact number and email address?

We do not give out the names of junior members of staff. However the director responsible for these is listed below.

Jill Craig
Director for Information & Customer Access
0116 4541111
jill.craig@leicester.gov.uk

We are withholding that information since we consider that to be an absolute exemption under section 40(2) (personal data), and this therefore constitutes a refusal under section 17 of the Freedom of information Act 2000.

If the LAN maintenance is included in-house please include the following information:

Hardware Brand: What is the hardware brand of the LAN equipment?

Cisco

Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.

7000

Number of Sites: Estimated/Actual number of sites the LAN covers.

250

Responsible Officer: Who within the organisation is responsible for LAN please provide me with contact details including name, job title, contact number and email address?

We do not give out the names of junior members of staff. However the director responsible for these is listed below.

Jill Craig
Director for Information & Customer Access
0116 4541111
jill.craig@leicester.gov.uk

We are withholding that information since we consider that to be an absolute exemption under section 40(2) (personal data), and this therefore constitutes a refusal under section 17 of the Freedom of information Act 2000.

If the contract is managed by a 3rd party e.g. Commissioning Support Unit can you please provide me with

All of the below questions are not applicable as this is not managed by a 3rd party.

Existing Supplier: Who is the current supplier?

Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.

Number of Sites: Estimated/Actual number of sites the LAN covers.

Contract Type: Managed, Maintenance, Installation, Software

Hardware Brand: What is the hardware brand of the LAN equipment?

Contract Description: Please provide me with a brief description of the overall contract.

Contract Duration: What is the duration of the contract is and can you please also include any extensions this may include.

Contract Expiry Date: When does the contract expire?

Contract Review Date: When will the organisation is planning to review the contract?

Responsible Officer: Who within the organisation is responsible for each of these contract(s) please provide me with contact details including name, job title, contact number and email address?

If the contract is also expiring within the next three months please state what the likely outcome will be.

If the contracts within the response are under four months old can you please state the shortlist of suppliers that bid on this contract?

The legislation allows you to use the information supplied for your own personal use, or for journalistic purposes. If the information is a dataset (which does not relate to the environment), you may also use the information for commercial re-use under an [Open Government Licence](#).

If you are dissatisfied with the handling of your request please write to:

**Information Governance Manager
Information and Support
Leicester City Council
FREEPOST (LE985/33)
New Walk Centre**

LEICESTER LE1 6ZG

e-mail: info.requests@leicester.gov.uk

Your request for internal review should be submitted to the above address within 40 (forty) working days of receipt by you of this response. Any such request received after this time will only be considered at the Council's absolute discretion.

You may also seek independent advice from the Information Commissioner at:

Information Commissioner's Office

Wycliffe House

Water Lane

Wilmslow SK9 5AF

Telephone: 01625 545 700

www.informationcommissioner.gov.uk

Please be aware that the Information Commissioner does not normally consider requests until the internal appeals process of the Council has been exhausted. You are therefore advised to appeal to the Information Governance Manager before contacting the Commissioner.