

## Freedom of Information Act 2000

Your request for information has now been considered and the Council's response to your questions is shown below.

**You asked:**

**1. How many "Troubled Families" has the authority identified in your area?**

970.

**2. How many of them have been "turned around"?**

351.

This is using the Troubled Family definition of families that have met the PBR (Payment By Results) Criteria. There are likely to be many more that have been 'turned around' in reality, but will not be included until the next PBR claim, due to, among other reasons, the time frame necessary to 'measure' a success as laid down in the criteria.

**3. How many "turned around" families have subsequently been involved in at least one crime and/or incidence of anti social behaviour?**

22.

The PBR Criteria specifies a reduction in offending rather than no offending, so families may still meet the 'success' criteria despite the presence of some offending as long as it has reduced by 33% or more. The Troubled Family criteria does not take into account the gravity of the committed offences.

**4. How many "turned around" families have a family member subsequently skipping school or have been excluded?**

12.

Data is based on the current data for Spring Term 2014. The success criteria defines absence as 15% or more unauthorised absence over the **last 3 terms**, but this won't show recent improvements made. Only the last terms data is taken into account for this figure, to give the best indication of current school attendance and exclusion figures.

**5. How many of the "turned around" families have adults remaining on workless benefits?**

The Council does not hold this information. Therefore this letter acts as a refusal notice under section 17.1 of the Freedom of Information Act 2000 because, in accordance with section 1.1 of the Act, this information is not held by Leicester City Council.

**6. How many "turned around" families still have a family member with an alcohol or drug addiction?**

The Council does not hold this information. Therefore this letter acts as a refusal notice under section 17.1 of the Freedom of Information Act 2000 because, in accordance with section 1.1 of the Act, this information is not held by Leicester City Council.

**7. How many “turned around” families have subsequently been placed back on the Troubled Families programme?**

17

17 families have been re-allocated after a claim for PBR success.

The legislation allows you to use the information supplied for your own personal use, or for journalistic purposes. If the information is a dataset (which does not relate to the environment), you may also use the information for commercial re-use under an [Open Government Licence](#).

If you are dissatisfied with the handling of your request please write to:

**Information Governance Manager**  
**Information and Support**  
**Leicester City Council**  
**FREEPOST (LE985/33)**  
**New Walk Centre**  
**LEICESTER LE1 6ZG**  
e-mail: [info.requests@leicester.gov.uk](mailto:info.requests@leicester.gov.uk)

Your request for internal review should be submitted to the above address within 40 (forty) working days of receipt by you of this response. Any such request received after this time will only be considered at the Council’s absolute discretion.

You may also seek independent advice from the Information Commissioner at:

**Information Commissioner's Office**  
**Wycliffe House**  
**Water Lane**  
**Wilmslow SK9 5AF**  
**Telephone: 01625 545 700**  
[www.informationcommissioner.gov.uk](http://www.informationcommissioner.gov.uk)

Please be aware that the Information Commissioner does not normally consider requests until the internal appeals process of the Council has been exhausted. You are therefore advised to appeal to the Information Governance Manager before contacting the Commissioner.