

Freedom of Information Act 2000

Your request for information has now been considered and the Council's response to your questions is shown below.

You asked:

We wish to better understand your organisations service provision in relation to commercial waste (Trade Waste). In particular those services offered by your organisation which encompass the collection and subsequent disposal of:

- a) General waste (Landfill or ERF)**
- b) Source segregated or mixed recycling**
- c) Hazardous Waste**
- d) Clinical or potentially infectious waste fractions collected from self-medicating residents.**

For each of the above criteria I we would ask for the following information:

- a) Whether your organisation offers a commercial waste service to businesses?**
- b) What is your organisation's annual revenue from the service?**
- c) What is your organisation's annual cost for disposal?**
- d) What is your organisation's annual internal management (administration) cost for the provision of the service?**
- e) Is the service provision operated internally or via an externally procured service provider (i.e. is collection and disposal conducted by your organisations staff or that of a contractor).**
- f) If externally procured, then name of the current contractor.**
- g) Do you operate software-based communication between the commercial businesses, contractors or your organisation?**

ANSWER: [Please see attached spreadsheet for the above information.](#)

The legislation allows you to use the information supplied for your own personal use, or for journalistic purposes. If the information is a dataset (which does not relate to the environment), you may also use the information for commercial re-use under an [Open Government Licence](#).

If you are dissatisfied with the handling of your request please write to:

**Information Governance Manager
Information and Support
Leicester City Council**

FREEPOST (LE985/33)
New Walk Centre
LEICESTER LE1 6ZG
e-mail: info.requests@leicester.gov.uk

Your request for internal review should be submitted to the above address within 40 (forty) working days of receipt by you of this response. Any such request received after this time will only be considered at the Council's absolute discretion.

You may also seek independent advice from the Information Commissioner at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow SK9 5AF
Telephone: 01625 545 700
www.informationcommissioner.gov.uk

Please be aware that the Information Commissioner does not normally consider requests until the internal appeals process of the Council has been exhausted. You are therefore advised to appeal to the Information Governance Manager before contacting the Commissioner.