

## **Freedom of Information Act 2000 – Mental Health Social Care**

Your request for information has now been considered and the Council's response to your questions is shown below.

### **You asked:**

#### **1) What is the eligibility criteria for the mental health team within the city council social care?**

The eligibility criteria for referral to a mental health team is that you are an adult between the ages of 18 and 65, who has a serious and enduring mental health problem and appears to be in need of support from social care.

#### **2) How is an assessment carried out to determine if a person is eligible for mental health social care?**

Adult Social Care's Single Point of Contact makes an initial eligibility decision and decides on the appropriate team to undertake a full assessment. The Adult Mental Health Teams undertake the same supported assessment questionnaire to determine an individual's level of need, eligibility for support and indicative Resource Allocation System.

#### **3) What is the statistical breakdown of primary diagnosis of people receiving a service within the last twelve months**

We do not keep reportable data on individuals' diagnoses. Under section 12 of the FOIA a public authority is not obliged to comply with a request where they estimate that the cost of compliance will be more than the appropriate limit of £450. This represents the estimated cost of one person spending more than 18 hours in determining whether the department holds the information, locating, retrieving and extracting the information.

In order to answer your request all open adult social care cases would need to be considered in order to identify the cohort; we would then need to drill down into each record identified in order to gather the case specific information you've requested. This is therefore a Refusal Notice under section 17.1 of the Freedom of Information Act, because under the provisions of section 12.1 of the Act, the Council estimates that to comply with your request in its current form will exceed the appropriate limit.

#### **4) Can a person have a primary diagnosis of an eating disorder to receive the mental health service through social care?**

Yes, an individual who has a primary diagnosis of an eating disorder could be supported by the Adult Mental Health Teams in social care.

The legislation allows you to use the information supplied for your own personal use, or for journalistic purposes. If the information is a dataset (which does not relate to the environment), you may also use the information for commercial re-use under an [Open Government Licence](#).

If you are dissatisfied with the handling of your request please write to:

**Information Governance Manager**  
**Information and Support**  
**Leicester City Council**  
**FREEPOST (LE985/33)**  
**New Walk Centre**  
**LEICESTER LE1 6ZG**  
e-mail: [info.requests@leicester.gov.uk](mailto:info.requests@leicester.gov.uk)

Your request for internal review should be submitted to the above address within 40 (forty) working days of receipt by you of this response. Any such request received after this time will only be considered at the Council's absolute discretion.

You may also seek independent advice from the Information Commissioner at:

**Information Commissioner's Office**  
**Wycliffe House**  
**Water Lane**  
**Wilmslow SK9 5AF**  
**Telephone: 01625 545 700**  
[www.informationcommissioner.gov.uk](http://www.informationcommissioner.gov.uk)

Please be aware that the Information Commissioner does not normally consider requests until the internal appeals process of the Council has been exhausted. You are therefore advised to appeal to the Information Governance Manager before contacting the Commissioner.