Freedom of Information Act 2000 – unclaimed credit balances

Your request for information has now been considered and the Council's response to your questions is shown below.

You asked:

"We wish to obtain the information, from the Council, relating to unclaimed Credit Balances. We are aware that all Billing Authorities hold on account sums of money that are due to be returned to ratepayers and for a variety of reasons have not been repaid and maybe considered untraceable by the Council. This maybe because Companies do not know that there is an overpayment, they may have moved premises, merges and/or changed their name or simply ceased trading. In such circumstances, the monies could be due to the creditors of that company. Exacta shall use the information requested to trace those businesses who have failed to claim such credit balances.

We therefore request a breakdown of credit balances accrued since your earliest records, for the amounts owing to all "incorporated" companies within the authorities billing area, including

- **The name of each business in respect of which Non-Domestice Rate credit balances remain payable;**
- **The value of overpayment in each case which remains unclaimed;**
- **The year(s) in which overpayment was made; and**
- **The hereditament address**

Please note that no personal data (as defined under the Data Protection Act 1998) is requested and any personal data contained within files concerning Non-Domestic Rates is exempted from this request."

Answer:

Please see the attached spreadsheet

The legislation allows you to use the information supplied for your own personal use, or for journalistic purposes. If the information is a dataset (which does not relate to the environment), you may also use the information for commercial re-use under an Open Government Licence.

If you are dissatisfied with the handling of your request please write to:

Information Governance Manager
Information and Support
Leicester City Council
FREEPOST (LE985/33)

New Walk Centre
LEICESTER LE1 6ZG
e-mail: info.requests@leicester.gov.uk

Your request for internal review should be submitted to the above address within 40 (forty) working days of receipt by you of this response. Any such request received after this time will only be considered at the Council's absolute discretion.

You may also seek independent advice from the Information Commissioner at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow SK9 5AF
Telephone: 01625 545 700
www.informationcommissioner.gov.uk

Please be aware that the Information Commissioner does not normally consider requests until the internal appeals process of the Council has been exhausted. You are therefore advised to appeal to the Information Governance Manager before contacting the Commissioner.