

Freedom of Information Act 2000

Your request for information has now been considered and the Council's response to your questions is shown below.

You asked:

In relation to your Council's duty to ensure the following statutory activities are carried on by Local Healthwatch in your Council's area, please provide evidence you hold that the following statutory activities have been carried out since April 1st 2013.

- (a) Obtaining the views of local people about their experiences of local health and social care services:**
- (b) Monitoring the standard of provision of local health and social care services, e.g. through 'enter and view':**
- (c) The number of Enter and View visits carried out?**
- (d) Influencing the commissioners of local services to achieve improvements in those services:**
- (e) Influencing the provision and effectiveness of public health services:**
- (f) Providing advice and information to the public about access to local care services:**
- (g) Requesting Healthwatch England to conduct special reviews or investigations:**

Please find the relevant information attached:

The legislation allows you to use the information supplied for your own personal use, or for journalistic purposes. If the information is a dataset (which does not relate to the environment), you may also use the information for commercial re-use under an [Open Government Licence](#).

If you are dissatisfied with the handling of your request please write to:

**Information Governance Manager
Information and Support
Leicester City Council
FREEPOST (LE985/33)
New Walk Centre
LEICESTER LE1 6ZG
e-mail: info.requests@leicester.gov.uk**

Your request for internal review should be submitted to the above address within 40 (forty) working days of receipt by you of this response. Any such request received after this time will only be considered at the Council's absolute discretion.

You may also seek independent advice from the Information Commissioner at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow SK9 5AF
Telephone: 01625 545 700
www.informationcommissioner.gov.uk

Please be aware that the Information Commissioner does not normally consider requests until the internal appeals process of the Council has been exhausted. You are therefore advised to appeal to the Information Governance Manager before contacting the Commissioner.