

Freedom of Information Act 2000

Your request for information has now been considered and the Council's response to your questions is shown below.

You asked:

FOI Request Items:

The total ICT budget for your local authority for the most recent financial year.

Answer:

Please see the below link, this information is on Leicester City Councils website.

<http://citymayor.leicester.gov.uk/general-fund-revenue-budget-2014-15-to-2015-16/>

For your information this letter constitutes a refusal notice under Section 17.1 of the Freedom of Information Act 2000 because an exemption under Section 21 of the Act is being applied, namely the information is accessible by other means, in this case Leicester City Councils website.

The annual cost of the contract(s) for the hosting and maintenance of the council's principal website.

We host and maintain a number of websites all on the same platform – so it is impossible to separate out just one of them and assign costs.

The Council does not hold this information. Therefore this letter acts as a refusal notice under section 17.1 of the Freedom of Information Act 2000 because, in accordance with section 1.1 of the Act, this information is not held by Leicester City Council.

However, the hosting cost for servers that the site (among others) runs on costs £5,357.43 per year. Our annual software maintenance contract for 2013 to 2014 is currently £12,750 - this covers the content management system which supports 12 websites including our main corporate site.

For each of the past 12 months (March 2013 – February 2014), the number of unique visitors per month who viewed the website.

| | |
|---------------|---------|
| Mar-13 | 129,930 |
| Apr-13 | 135,315 |
| May-13 | 167,078 |
| Jun-13 | 154,449 |
| Jul-13 | 171,063 |
| Aug-13 | 181,547 |
| Sep-13 | 172,599 |
| Oct-13 | 201,128 |
| Nov-13 | 179,140 |
| Dec-13 | 130,466 |
| Jan-14 | 179,406 |
| Feb-14 | 154,449 |

Based on the SOCITM Website Performance Service:

<https://socitmreporting.govmetric.com/Home/Index> which we use to monitor usage of our site and benchmark against other councils.

The legislation allows you to use the information supplied for your own personal use, or for journalistic purposes. If the information is a dataset (which does not relate to the

environment), you may also use the information for commercial re-use under an [Open Government Licence](#).

If you are dissatisfied with the handling of your request please write to:

Information Governance Manager
Information and Support
Leicester City Council
FREEPOST (LE985/33)
New Walk Centre
LEICESTER LE1 6ZG
e-mail: info.requests@leicester.gov.uk

Your request for internal review should be submitted to the above address within 40 (forty) working days of receipt by you of this response. Any such request received after this time will only be considered at the Council's absolute discretion.

You may also seek independent advice from the Information Commissioner at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow SK9 5AF
Telephone: 01625 545 700
www.informationcommissioner.gov.uk

Please be aware that the Information Commissioner does not normally consider requests until the internal appeals process of the Council has been exhausted. You are therefore advised to appeal to the Information Governance Manager before contacting the Commissioner.