

Freedom of Information Act 2000 – Council Tax collection rates

Your request for information has now been considered and the Council's response to your questions is shown below.

You asked:

- 1. The total council tax charged to all council tax payers (including Council Tax Support claimants) during the course of 2013/14 (2013/14 tax only)**

£98,369,666.96

- 2. The total council tax collected from all council tax payers (including Council Tax Support claimants) during 2013/14, as of 31st March 2014 (2013/14 tax only)**

£93,264,293.23

- 3. The total council tax charged to all “protected” Council Tax Support claimants during the course of 2013/14 (2013/14 tax only)**
- 4. The total council tax collected from all “protected” Council Tax Support claimants during 2013/14, as of 31st March 2014 (2013/14 tax only)**
- 5. The total council tax charged to all “non-protected” Council Tax Support claimants (excluding pensioners) during the course of 2013/14 (2013/14 tax only)**
- 6. The total council tax collected from all “non-protected” Council Tax Support claimants (excluding pensioners) during 2013/14, as of 31st March 2014 (2013/14 tax only)**

Data for Questions 3-6 is not available, therefore this part of the letter acts as a refusal notice under section 17.1 of the Freedom of Information Act 2000 because, in accordance with section 1.1 of the Act, this information is not held by the Council.

- 7. The total number of council tax accounts that were in receipt of working age Council Tax Support at some point during 2013/14 (if known)**

30,280

In questions 3-6, “protected” means those claimants who are entitled to a maximum of 100% support (prior to income-based means testing) under the council's 2013/14 Council Tax Support scheme – this will include pensioners, and may include disabled people, lone parents etc, depending on the council's CTS scheme. Note – this includes claimants who are required to pay some council tax due to the income means test, but are nevertheless “protected” groups under the council's CTS scheme (needless to say, a claimant who is ineligible for CTS once the means test has been carried out is not considered a

claimant). “Non-protected” means those falling outside protected groups – this will essentially mean most working age claimants.

If data is not held (or is not obtainable within the section 12 cost limit) for questions 3-6, please provide data for the following questions 8-11:

8. The total council tax charged to all pension age Council Tax Support claimants during the course of 2013/14 (2013/14 tax only)

£1,802,347.31

9. The total council tax collected from all pension age Council Tax Support claimants) during 2013/14, as of 31st March 2014 (2013/14 tax only)

£1,776,765.66

10. The total council tax charged to all working age Council Tax Support claimants (excluding pensioners) during the course of 2013/14 (2013/14 tax only)

£8,358,873.34

11. The total council tax collected from all working age Council Tax Support claimants (excluding pensioners) during 2013/14, as of 31st March 2014 (2013/14 tax only)

£6,741,849.45

Please note - ALL QUESTIONS ARE NET OF AWARDED BENEFITS, DISCOUNTS AND EXEMPTIONS. This request relates to net collectible debts.

The information the council supplies for questions 1-11 depends on how the council records such data – if the council does not hold the data in the requested form for any question, it is not expected to examine individual council tax payer records to create the data. This should ensure that the section 12 exemption does not arise. If the council does not have the requested data, but does hold similar data – e.g. data for Council Tax Support claimants formerly entitled to 100% Council Tax Benefit – please provide that data with a brief description of what is being measured.

If data for questions 2, 4 and 6 (or 2, 9 and 11) are not available as of 31st March 2014, please provide data correct to either 1st April 2014 or the most recent data available preceding 31st March 2014 (please state the date the data is correct to).

The legislation allows you to use the information supplied for your own personal use, or for journalistic purposes. If the information is a dataset (which does not relate to the environment), you may also use the information for commercial re-use under an [Open Government Licence](#).

If you are dissatisfied with the handling of your request please write to:

**Information Governance Manager
Information and Support**

Leicester City Council
FREEPOST (LE985/33)
New Walk Centre
LEICESTER LE1 6ZG
e-mail: info.requests@leicester.gov.uk

Your request for internal review should be submitted to the above address within 40 (forty) working days of receipt by you of this response. Any such request received after this time will only be considered at the Council's absolute discretion.

You may also seek independent advice from the Information Commissioner at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow SK9 5AF
Telephone: 01625 545 700
www.informationcommissioner.gov.uk

Please be aware that the Information Commissioner does not normally consider requests until the internal appeals process of the Council has been exhausted. You are therefore advised to appeal to the Information Governance Manager before contacting the Commissioner.