

Freedom of Information Act 2000

Your request for information has now been considered and the Council's response to your questions is shown below.

You asked:

1. How many streetlights is your council responsible for?

ANSWER: 36562 street lights.

2. How many faults with streetlights were reported to your council in 2013?

2804 faults were reported.

3. In 2013, how much time on average elapsed between the reporting of a fault with a streetlight and its resolution?

5.38 days

4. What was the longest delay between the reporting of a streetlight problem and its resolution?

135 days – investigating and repairing an underground supply fault, delays due to the Christmas moratorium.

5. How many streetlights were currently not functioning, or partly functioning, on 26 March in your area?

90 faults – 0.25%

6. Does your council turn off streetlights during certain hours of the night? If yes, please provide specific times of when this occurs. If no, does the council intend to?

No.

7. If yes, how many complaints has the council received about streetlights being off during night-time hours?

Not applicable.

The legislation allows you to use the information supplied for your own personal use, or for journalistic purposes. If the information is a dataset (which does not relate to the environment), you may also use the information for commercial re-use under an [Open Government Licence](#).

If you are dissatisfied with the handling of your request please write to:

Information Governance Manager
Information and Support
Leicester City Council
FREEPOST (LE985/33)
New Walk Centre
LEICESTER LE1 6ZG
e-mail: info.requests@leicester.gov.uk

Your request for internal review should be submitted to the above address within 40 (forty) working days of receipt by you of this response. Any such request received after this time will only be considered at the Council's absolute discretion.

You may also seek independent advice from the Information Commissioner at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow SK9 5AF
Telephone: 01625 545 700
www.informationcommissioner.gov.uk

Please be aware that the Information Commissioner does not normally consider requests until the internal appeals process of the Council has been exhausted. You are therefore advised to appeal to the Information Governance Manager before contacting the Commissioner.