

Freedom of Information Act 2000

Your request for information has now been considered and the Council's response to your questions is shown below.

You asked:

We would like to request information about some of the services offered by the council relating to both environmental services and pest control.

Can you give us a breakdown of spending on the following areas between 1st April 2008 to 31st March 2009?

- Street cleaning - £4,072,086
- Refuse collection - £10,593,292
- Pest control - £128,978.71

Can you give us a breakdown of spending on the following areas between 1st April 2013 to 31st March 2014?

- Street cleaning - £3,361,661
- Refuse collection - £13,083,127
- Pest control - £107,680.64

How many full time employees did you have working in the following areas between 1st April 2008 to 31st March 2009?

- Street cleaning - 155 Staff
- Refuse collection - the service is provided by external contractor BIFFA and the Council has no details of staffing levels.
- Pest control - 6 Staff

How many full time employees did you have working in the following areas between 1st April 2013 to 31st March 2014?

- Street cleaning - 139 Staff
- Refuse collection - the service is provided by external contractor BIFFA and the Council has no details of staffing levels.
- Pest control - 6 Staff

Did you offer an in house pest control service to the public between 1st April 2008 to 31st March 2009?

Yes

Did you offer an in house pest control service to the public between 1st April 2013 to 31st March 2014?

Yes

If you currently offer an in house pest control service, do you have any plans to cease doing so within the next 12 months?

No

If you no longer offer an in house pest control service, do you pay an external company for pest control services?

Not applicable

Do you charge the public for pest control services?

Yes

- How much do you charge for pest control services? Please provide details.

£57.00 Inc. VAT

- Have these charges increased since 2008? If so, please provide cost details.

They have increased from £50.00 Inc. VAT

The legislation allows you to use the information supplied for your own personal use, or for journalistic purposes. If the information is a dataset (which does not relate to the environment), you may also use the information for commercial re-use under an [Open Government Licence](#).

If you are dissatisfied with the handling of your request please write to:

**Information Governance Manager
Information and Support
Leicester City Council
FREEPOST (LE985/33)
New Walk Centre
LEICESTER LE1 6ZG
e-mail: info.requests@leicester.gov.uk**

Your request for internal review should be submitted to the above address within 40 (forty) working days of receipt by you of this response. Any such request received after this time will only be considered at the Council's absolute discretion.

You may also seek independent advice from the Information Commissioner at:

**Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow SK9 5AF
Telephone: 01625 545 700**

www.informationcommissioner.gov.uk

Please be aware that the Information Commissioner does not normally consider requests until the internal appeals process of the Council has been exhausted. You are therefore advised to appeal to the Information Governance Manager before contacting the Commissioner.