

## Freedom of Information Act 2000

Your request for information has now been considered and the Council's response to your questions is shown below.

### You asked:

**1. The total number of desktop computers on the network in your head council office.**

Answer:

5,503.

**2. The total number of desktop computers on the network in your head office that have Microsoft Windows XP as their operating system.**

74.

**3. The amount of money spent, or allocated to spend, on upgrading the Windows XP operating system in the current financial year.**

We used existing resources to migrate our XP estate to Windows 7, over a period of 13 months. We did not allocate a separate budget. Nor did we keep time sheet records of time spent on this particular work programme which was managed alongside our routine annual PC replacement programme and as part of the council's adoption of Lync telephony.

**4. The total amount of any monies paid to Microsoft for services relating to support for Windows XP in the 2012/13 and 2013/14 financial years.**

We do not have any specific XP Support, however we do have Microsoft Premier Support that covers all Microsoft products, an element of this support is used for XP. The support package includes, Service delivery management, support assistance, Designated support engineering, Workshop & Events, Information Services and problem resolution support

For year 2012/2013 Cost was £39823.00 and for the year 2013/2014 £39790.00 (both for period 1<sup>st</sup> April to the 31<sup>st</sup> March)

The legislation allows you to use the information supplied for your own personal use, or for journalistic purposes. If the information is a dataset (which does not relate to the environment), you may also use the information for commercial re-use under an [Open Government Licence](#).

If you are dissatisfied with the handling of your request please write to:

**Information Governance Manager**  
**Information and Support**  
**Leicester City Council**  
**FREEPOST (LE985/33)**  
**New Walk Centre**  
**LEICESTER LE1 6ZG**  
e-mail: [info.requests@leicester.gov.uk](mailto:info.requests@leicester.gov.uk)

Your request for internal review should be submitted to the above address within 40 (forty) working days of receipt by you of this response. Any such request received after this time will only be considered at the Council's absolute discretion.

You may also seek independent advice from the Information Commissioner at:

**Information Commissioner's Office**  
**Wycliffe House**  
**Water Lane**  
**Wilmslow SK9 5AF**  
**Telephone: 01625 545 700**  
[www.informationcommissioner.gov.uk](http://www.informationcommissioner.gov.uk)

Please be aware that the Information Commissioner does not normally consider requests until the internal appeals process of the Council has been exhausted. You are therefore advised to appeal to the Information Governance Manager before contacting the Commissioner.