

Freedom of Information Act 2000

Your request for information has now been considered and the Council's response to your questions is shown below.

You asked:

Question 1. Who are your current provider/s for Hard Facilities Management (e.g. building maintenance, mechanical and electrical engineering, planned and preventative maintenance)?

ANSWER:

Reactive and planned maintenance (using the Repairs and Maintenance framework contract)

- Oliveti Construction Ltd – General Building
- Alfred Bagnall and Sons - Finishes
- Aquajet – Drainage
- Norman and Underwood – Glazing
- Thomas Cassie and Sons – Roofing
- A.T.Services – Plumbing and Mechanical
- Lowe Electrical – Electrical

Annual Service Contracts

- Chubb electrical Security Ltd. - Intruder alarm monitoring/Intruder maintenance
- Integrated Water Services - Water Hygiene/Maintenance of Fountain/Tap descaling
- Lowe electrical – CLABS electrician/ Disabled toilet alarms/Emergency lighting/COSHH lev/Stage lighting /Lightning Conductors
- Electrum Services Ltd – Air conditioning and ventilation
- ADT Fire and Security – Intruder alarm monitoring/Intruder alarm servicing/Fire alarm servicing
- AT Services – Tea boiler servicing/Pressurisation units/showers and mixing valves/Sprinkler servicing
- East Berks – Building Management system
- C&O Plumbing and Heating Ltd – Blending valve servicing
- Wilson Alarm Systems Ltd – Intruder alarm monitoring/CCTV maintenance/Door access maintenance/Intruder alarm servicing
- Ashwell Maintenance Ltd – Boiler Servicing
- William Freer – Boiler Servicing
- Gilgen door systems – Roller Shutter servicing
- Quantec – electrical testing
- Deaf Alerter – Deaf alerter
- Secure 1 Ltd – Intruder alarm maintenance/monitoring
- Abel Alarms-Intruder alarms monitoring/CCTV maintenance
- Clearwater Technology – Chlorine Dioxide units
- Lift and Engineering Services Ltd – Lifts

- Secom – Door access
- Pool Sentry Ltd – Pools maintenance
- NewEnCo Ltd – CHP units
- IGM – Automatic Doors
- Churches Fire – Fire Extinguishers/EVAC chairs/Dry Risers
- Thomas Cassie – Gutter Cleaning.

Works outside these maintenance contracts, (e.g. large re-roofing schemes), are advertised on 'Source Leicestershire', the Council's Procurement website, on a job by job basis.

Question 2. Who are your current provider/s for Soft Facilities Management (e.g. catering, cleaning, security, grounds maintenance)?

We currently use in-house staff for the majority of our soft facilities management, such as catering, grounds maintenance, cleaning and security. We also have a contract with an external cleaning company to carry out additional cleaning works. The current provider for this is Superclean. In addition, we do also use temporary external security staff contractors. We use Regent and Duval, who are part of our ESPO framework contract.

Question 3. What is the annual spend for each of these services for the last 3 years?

Annual spend for Soft Facilities Management is:-

Description	Financial Year		
	2011/2012	2012/2013	2013/2014
Internal Cleaning	£582,229.25	£695,876.89	£710,044.80
External Cleaning **	£16,670.01	£7,717.73	£4,405.50
Grounds Maintenance	£13,914.00	£12,380.00	£13,454.69

** Please note that the spend stated for External Cleaning is for the previous provider Ace. And the spend so far for Superclean is £5000.00.

Annual Spend for Hard Facilities Management is:-

2011/12 - £12,293,417

2012/13 - £11,880,000

2013/14 - £9,620,191

You can find a breakdown of the payments made to individual suppliers on Leicester City Council's Open Data page, please click on link below:-

<http://www.leicester.gov.uk/about-us/data/supplierpaymentsover500/>

For your information this letter constitutes a refusal notice under Section 17.1 of the Freedom of Information Act 2000 because an exemption under Section 21 of the

Act is being applied, namely the information is accessible by other means, the Council Website.

Question 4. When do the existing contracts expire?

All of the Hard Facilities Management contracts will expire in March 2017. The cleaning contract with Superclean is for 3 years with a possibility to extend for a further year. We do not have a contract with the Security Contractors.

The legislation allows you to use the information supplied for your own personal use, or for journalistic purposes. If the information is a dataset (which does not relate to the environment), you may also use the information for commercial re-use under an [Open Government Licence](#).

If you are dissatisfied with the handling of your request please write to:

Information Governance Manager
Information and Support
Leicester City Council
FREEPOST (LE985/33)
New Walk Centre
LEICESTER LE1 6ZG
e-mail: info.requests@leicester.gov.uk

Your request for internal review should be submitted to the above address within 40 (forty) working days of receipt by you of this response. Any such request received after this time will only be considered at the Council's absolute discretion.

You may also seek independent advice from the Information Commissioner at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow SK9 5AF
Telephone: 01625 545 700
www.informationcommissioner.gov.uk

Please be aware that the Information Commissioner does not normally consider requests until the internal appeals process of the Council has been exhausted. You are therefore advised to appeal to the Information Governance Manager before contacting the Commissioner.