

Freedom of Information Act 2000

Your request for information has now been considered and the Council's response to your questions is shown below.

You asked:

- **Is Domestic Violence a local criteria for inclusion of families in the Troubled Families Programme?**

No

- **Has any assessment been made of the incidence of domestic violence within families involved with the Troubled Families Programme?**

Yes

- **What percentage of families in the Troubled Families do you estimate have incidence of domestic violence?**

Between 50 – 75%

- **What estimates have been made of incidence of wider violence within families involved with the Troubled Families Programme?**

The Council does not hold this information. Therefore, this letter acts as a refusal notice under section 17.1 of the Freedom of Information Act 2000 because, in accordance with section 1.1 of the Act, this information is not held by Leicester City Council.

- **Is there a named, dedicated worker for each family involved with the Troubled Families Programme?**

Yes

- **How many families within the Troubled Families Programme does each dedicated, named key worker have?**

Between 6 and 14

- **Does the local authority use a contract-based approach between the key worker and the family?**

No

- **Does the council monitor the number of families re-entering the Troubled Families Programme?**

Yes

- **How many of the “turned around families” who exited the Troubled Families Programme currently match the criteria of eligibility for the Troubled Families Programme? And if there are any, have they re-entered the programme?**

A ‘Turned Around’ family is taken as a family for who, a success has been claimed, and has been closed to the Troubled Family programme.

Total Families ‘Turned Around’: 315

Number currently meeting criteria: 45*

Number re-joining the programme: 12

* the criteria for joining the programme and the criteria for success are not compatible. For example, if there is offending in the household, then a reduction in offending qualifies the household as a ‘success’. However, this means there can still be offending in the household, which means that the family could be turned around and still meet the eligibility criteria.

All cases irrespective of claims for success are monitored and prioritised for re-inclusions if after closure there is a deterioration in the main criteria, where this is the case these families are not counted twice.

- **To whom does the council report the number of families re-entering the Troubled Families Programme to?**

It is not reported, it is monitored by the council and a multi-agency panel

- **Are members made aware of statistics on re-entry to the Troubled Families Programme?**

No

- **Please provide any data or reports regarding re-entry to the Troubled Families Programme?**

This is not reported, therefore, this letter acts as a refusal notice under section 17.1 of the Freedom of Information Act 2000 because, in accordance with section 1.1 of the Act, this information is not held by Leicester City Council.

- **What savings, across all services, do you anticipate resulting from a family successfully exiting the Troubled Families Programme? In which budget would savings accrue? How will such savings be accounted for?**

The Council does not hold this information. Therefore, this letter acts as a refusal notice under section 17.1 of the Freedom of Information Act 2000

because, in accordance with section 1.1 of the Act, this information is not held by Leicester City Council.

The legislation allows you to use the information supplied for your own personal use, or for journalistic purposes. If the information is a dataset (which does not relate to the environment), you may also use the information for commercial re-use under an [Open Government Licence](#).

If you are dissatisfied with the handling of your request please write to:

Information Governance Manager
Information and Support
Leicester City Council
FREEPOST (LE985/33)
New Walk Centre
LEICESTER LE1 6ZG
e-mail: info.requests@leicester.gov.uk

Your request for internal review should be submitted to the above address within 40 (forty) working days of receipt by you of this response. Any such request received after this time will only be considered at the Council's absolute discretion.

You may also seek independent advice from the Information Commissioner at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow SK9 5AF
Telephone: 01625 545 700
www.informationcommissioner.gov.uk

Please be aware that the Information Commissioner does not normally consider requests until the internal appeals process of the Council has been exhausted. You are therefore advised to appeal to the Information Governance Manager before contacting the Commissioner.