

Freedom of Information Act 2000 – Service Level Agreement

Your request for information has now been considered and the Council's response to your questions is shown below.

You asked:

“Gujarat Hindu Association was given a Service Level Agreement which ended in March 2014. I would like a copy of the SLA and also end of term report as to the outcomes achieved as per contract or not and an audit report by the council on the performance of the SLA”

Answer:

Please see attached, copy of the Specification of Requirements for the Funding Agreement with Gujarat Hindu Association (GHA).

The Council has not yet received the GHA's annual report. Therefore this part of the letter acts as a refusal notice under section 17.1 of the Freedom of Information Act 2000 because, in accordance with section 1.1 of the Act, this information is not held by Leicester City Council.

The legislation allows you to use the information supplied for your own personal use, or for journalistic purposes. If the information is a dataset (which does not relate to the environment), you may also use the information for commercial re-use under an [Open Government Licence](#).

If you are dissatisfied with the handling of your request please write to:

**Information Governance Manager
Information and Support
Leicester City Council
Bosworth House
9 – 15 Princess Road West
LEICESTER LE1 6TH
e-mail: info.requests@leicester.gov.uk**

Your request for internal review should be submitted to the above address within 40 (forty) working days of receipt by you of this response. Any such request received after this time will only be considered at the Council's absolute discretion.

You may also seek independent advice from the Information Commissioner at:

**Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow SK9 5AF
Telephone: 01625 545 700
www.informationcommissioner.gov.uk**

Please be aware that the Information Commissioner does not normally consider requests until the internal appeals process of the Council has been exhausted. You are therefore advised to appeal to the Information Governance Manager before contacting the Commissioner.