

## Freedom of Information Act 2000

Your request for information has now been considered and the Council's response to your questions is shown below.

### You asked:

- **Number of traffic wardens in the city (per citizen) at 31st December 2013**

ANSWER: 24 traffic wardens in the city altogether at 31<sup>st</sup> December 2013.

- **Median and maximum salary of traffic wardens in the city at 31st December 2013**

Civil Enforcement Officers - £15,882- £16,998  
Senior Civil Enforcement Officers – £17,333- £19,317  
Supervisors - £19,817- £21,734

- **Number of tickets given in the city in 2013 / £ aggregate cost of parking tickets in the region in 2013**

34,788 tickets issued from January – December 2013. The aggregate cost of these parking tickets was £1,063,043.77.

- **Amount of money issued on parking tickets in 2013 still outstanding**

£422,410.09 as at 09/07/14.

- **Number of parking tickets contested (and percentage that are successfully contested)**

5,817 tickets contested based on incoming challenges via post and email.  
1,770 successfully contested (based on cancelled tickets), therefore 30% successfully contested.

- **Number of reports of potholes in 2013**

The number of reports of potholes in 2013 was 1648. The majority of potholes are picked up during routine highway safety inspections.

- **Amount spent on potholes per citizen and £ aggregate in 2013**

We have a rapid response repairs budget which is used for urgent safety repairs on the carriageway and footway which will include potholes as well as uneven slabs etc. It cannot be apportioned between the two but the total expenditure for the financial year 01/04/2013 to 31/03/2014 was £850,400. The population of Leicester is approximately 333,000.

The legislation allows you to use the information supplied for your own personal use, or for journalistic purposes. If the information is a dataset (which does not relate to the environment), you may also use the information for commercial re-use under an [Open Government Licence](#).

If you are dissatisfied with the handling of your request please write to:

**Information Governance Manager**  
**Information Governance Team**  
**Leicester City Council**  
**9-15 Princess Road West**  
**Leicester**  
**LE1 6TH**  
e-mail: [info.requests@leicester.gov.uk](mailto:info.requests@leicester.gov.uk)

Your request for internal review should be submitted to the above address within 40 (forty) working days of receipt by you of this response. Any such request received after this time will only be considered at the Council's absolute discretion.

You may also seek independent advice from the Information Commissioner at:

**Information Commissioner's Office**  
**Wycliffe House**  
**Water Lane**  
**Wilmslow SK9 5AF**  
**Telephone: 01625 545 700**  
[www.informationcommissioner.gov.uk](http://www.informationcommissioner.gov.uk)

Please be aware that the Information Commissioner does not normally consider requests until the internal appeals process of the Council has been exhausted. You are therefore advised to appeal to the Information Governance Manager before contacting the Commissioner.