

## Freedom of Information Act 2000

Your request for information has now been considered and the Council's response to your questions is shown below.

### You asked:

#### **1. How many suppliers including supplier names are working under the Agency Workers - Reed Managed Services MSTAR Contract?**

##### Answer:

45 suppliers are contracted to the Managed Service Contract. Reed contract with these suppliers not Leicester City Council.

The Council does not hold this information. Therefore this letter acts as a refusal notice under section 17.1 of the Freedom of Information Act 2000 because, in accordance with section 1.1 of the Act, this information is not held by Leicester City Council.

#### **2. How many suppliers including supplier names are working within the Healthcare Domain for the contract mentioned at point 1?**

27 suppliers are contracted to support on health/social care

The Council does not hold this information. Therefore this letter acts as a refusal notice under section 17.1 of the Freedom of Information Act 2000 because, in accordance with section 1.1 of the Act, this information is not held by Leicester City Council.

#### **3. How many suppliers including supplier names are working within the Non - Healthcare Domain for the contract mentioned at point 1?**

38 suppliers are contracted to support on non-health/social care.

The Council does not hold this information. Therefore this letter acts as a refusal notice under section 17.1 of the Freedom of Information Act 2000 because, in accordance with section 1.1 of the Act, this information is not held by Leicester City Council.

#### **4. What is the current spend from contract start for each supplier (including REED) working within the Healthcare Domain for the contract mentioned at point 1?**

£2,155,540 is the spend since 18<sup>th</sup> October 2013 which is when the contract with Reed started, within health/social care.

#### **5. What is the current spend from contract start for each supplier (including REED) working within the Non -Healthcare Domain for the contract mentioned at point 1**

£5,297,700 is the spend since 18<sup>th</sup> October 2013 which is when the contract with Reed started, within non health/social care.

#### **6. What is the fill rate for staff requirement for Healthcare Domain if not 100% from contract start?**

98%

#### **7. What is the fill rate for staff requirement for Non -Healthcare Domain if not 100% from contract start?**

99%

**8. What % of requirements are filled during working office hours for Healthcare Domain from contract start if not 100%?**

This information is not available to Leicester City Council, this is internal Reed information and not supplied.

The Council does not hold this information. Therefore this letter acts as a refusal notice under section 17.1 of the Freedom of Information Act 2000 because, in accordance with section 1.1 of the Act, this information is not held by Leicester City Council.

**9. What % of requirements are filled during working office hours for Non - Healthcare Domain from contract start if not 100%?**

This information is not available to Leicester City Council, this is internal Reed information and not supplied.

The Council does not hold this information. Therefore this letter acts as a refusal notice under section 17.1 of the Freedom of Information Act 2000 because, in accordance with section 1.1 of the Act, this information is not held by Leicester City Council.

**10. What % of requirements are filled during on call hours for Healthcare Domain from contract start if not 100%?**

This information is not available to Leicester City Council, this is internal Reed information and not supplied.

The Council does not hold this information. Therefore this letter acts as a refusal notice under section 17.1 of the Freedom of Information Act 2000 because, in accordance with section 1.1 of the Act, this information is not held by Leicester City Council.

**11. What % of requirements are filled during on call hours for Non - Healthcare Domain from contract start if not 100%?**

This information is not available to Leicester City Council, this is internal Reed information and not supplied.

The Council does not hold this information. Therefore this letter acts as a refusal notice under section 17.1 of the Freedom of Information Act 2000 because, in accordance with section 1.1 of the Act, this information is not held by Leicester City Council.

However, only health/social care roles are filled outside of office hours so 0% of non-health/social care roles will be filled during on-call hours.

**12. Which agencies/suppliers (including Reed) have been audited from contract start for both Healthcare and Non Healthcare Domains including the audit dates?**

Between the 21st of October 2013 and present all suppliers have been audited at least once.

**13. What has been the passmark (%) of the audits as requested on point 12 above?**

Each supplier as above has a different passmark. The contractual requirement between Reed and LCC is for audits to be passed at 90% plus. Individual audit results are commercially sensitive and a matter between Reed and the individual supplier as it is part of their contractual relationship.

This therefore acts as the statutory refusal notice required by section 17.1 of the Freedom of Information Act 2000 because of the reasons contained in FOIA S43.2 – the disclosure of this information would, or would be likely to, prejudice the commercial interests of any person (including the authority holding it).

**14. Not requested now but if were to request, reasons for failure on audits can this be provided?**

No, this information would be refused as commercially sensitive.

**15. Is there any objection on this information being publicly published eg [www.whatdotheyknow.com](http://www.whatdotheyknow.com)?**

No, Leicester City Council already publishes the responses to all Freedom of Information requests on our website in our disclosure log.

The legislation allows you to use the information supplied for your own personal use, or for journalistic purposes. If the information is a dataset (which does not relate to the environment), you may also use the information for commercial re-use under an [Open Government Licence](#).

If you are dissatisfied with the handling of your request please write to:

**Information Governance Manager  
Information and Support  
Leicester City Council  
Bosworth House  
9 – 15 Princess Road West  
LEICESTER LE1 6TH  
e-mail: [info.requests@leicester.gov.uk](mailto:info.requests@leicester.gov.uk)**

Your request for internal review should be submitted to the above address within 40 (forty) working days of receipt by you of this response. Any such request received after this time will only be considered at the Council's absolute discretion.

You may also seek independent advice from the Information Commissioner at:

**Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow SK9 5AF  
Telephone: 01625 545 700  
[www.informationcommissioner.gov.uk](http://www.informationcommissioner.gov.uk)**

Please be aware that the Information Commissioner does not normally consider requests until the internal appeals process of the Council has been exhausted. You are therefore advised to appeal to the Information Governance Manager before contacting the Commissioner.