



Name of Council: Leicester City Council  
Please enter your information into the table below.

No.	Question	Response 2010/2011	Response 2011/2012	Response 2012/2013	Response 2013/2014
1	Do you offer a pest control service to the public, and if so is the service delivered in-house by the Council or contracted out to a 3 <sup>rd</sup> party? Y=Yes, N=No, C=Contract out NB Please give Company name(s) of 3 <sup>rd</sup> party providers	Y	Y	Y	Y
2	Do you charge for your pest control service? (Y=Yes, N=No) You may wish to explain which parts of your service are paid for in the comments box on page 3		Y	Y	Y
3	How many individuals were employed by the council between 1 <sup>st</sup> April 2012 and 31 <sup>st</sup> March 2013, and 1 <sup>st</sup> April 2013 and 31 <sup>st</sup> March 2014 under the remit of pest control?	8	8	8	6-6
4	How many full time equivalents (FTE) is this?	7	7	8	7
5	Of those individuals, how many were employed as servicing technicians?	6	6	6	6
6	How many full time equivalents (FTE) is this?	6	6	6	6
7	How many initial reactive domestic service requests involving rats did the council deploy one or more technicians to between 1 <sup>st</sup> April 2012 and 31 <sup>st</sup> March 2013, and 1 <sup>st</sup> April 2013 and 31 <sup>st</sup> March 2014?	1820	1611	1907	2004
8	How many initial reactive domestic service requests involving mice did the council deploy one or more technicians between 1 <sup>st</sup> April 2012 and 31 <sup>st</sup> March 2013, and 1 <sup>st</sup> April 2013 and 31 <sup>st</sup> March 2014?	1835	879	634	539
9	How many initial reactive domestic service requests involving mammals (other than rats or mice, Eg. Foxes, Squirrels, Rabbits etc...) did the council deploy one or more technicians to between 1 <sup>st</sup> April 2012 and 31 <sup>st</sup> March 2013, and 1 <sup>st</sup> April 2013 and 31 <sup>st</sup> March 2014?	46	43	45	39

Continued over...



Name of Council: Leicester City Council

No.	Question	Response 2010/2011	Response 2011/2012	Response 2012/2013	Response 2013/2014
10	How many initial reactive domestic service requests involving <b>wasps</b> did council deploy one or more technicians to between 1 <sup>st</sup> April 2012 and 31 <sup>st</sup> March 2013, and 1 <sup>st</sup> April 2013 and 31 <sup>st</sup> March 2014?	610	1070	445	547
11	How many initial reactive domestic service requests involving <b>bedbugs</b> did the council deploy one or more technicians to between 1 <sup>st</sup> April 2012 and 31 <sup>st</sup> March 2013, and 1 <sup>st</sup> April 2013 and 31 <sup>st</sup> March 2014?	216	321	403	469
12	How many initial reactive domestic service requests involving <b>ants</b> did the council deploy one or more technicians to between 1 <sup>st</sup> April 2012 and 31 <sup>st</sup> March 2013, and 1 <sup>st</sup> April 2013 and 31 <sup>st</sup> March 2014? <i>You may wish to clarify which type of ants are covered by your services in question 20.</i>	20	35	72	25
13	How many initial reactive domestic service requests involving <b>cockroaches</b> did the council deploy one or more technicians to between 1 <sup>st</sup> April 2012 and 31 <sup>st</sup> March 2013, and 1 <sup>st</sup> April 2013 and 31 <sup>st</sup> March 2014?	785	609	236	209
14	How many initial reactive domestic service requests involving <b>insects other than those listed above (Eg. Fleas, Bees, Mites etc...)</b> did the council deploy one or more technicians to between 1 <sup>st</sup> April 2012 and 31 <sup>st</sup> March 2013, and 1 <sup>st</sup> April 2013 and 31 <sup>st</sup> March 2014?	17	112	193	129
15	How many initial reactive domestic service requests involving <b>birds</b> did the council deploy one or more technicians to between 1 <sup>st</sup> April 2012 and 31 <sup>st</sup> March 2013, and 1 <sup>st</sup> April 2013 and 31 <sup>st</sup> March 2014?	17	7	6	5
16	Are you intending to continue providing pest control services to your community for the next 12 month period? (Y=Yes, N=No, DK=Don't Know)		Y	Y	Y

Continued Over...



Name of Council: Leicester City Council

18. The analysis of this survey will use UK Census data on population of your Borough to rank Local Authorities. Is this information correct?

Statistic	Answer	Comments
Population:	329839	
My Local Authority treats Social Housing	Y/N	
My Local Authority treats Commercial Premises	Y/N	NO CONTRACTS
My Local Authority treats Private Housing	Y/N	
My Local Authority contracts out services	X/N	

19. If you wish to explain any significant changes in the data, please do so below, or add in an additional sheet. Please use the question numbers so we know which figures you are referring to.

N/A

I have continued on an additional sheet

BPCA would like to work with Local Authorities to assist you in explaining the data, and to help you deliver positive messages about pest control to your audiences. If you would like us to help with this, please tick the box and provide contact email for someone who can lead on this issue.

Name \_\_\_\_\_  
email \_\_\_\_\_

Form Completed By (Print Name) \_\_\_\_\_

Job Title \_\_\_\_\_

Signature \_\_\_\_\_

Date \_\_\_\_\_