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Plant Protection Team
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Hinckley
Leicestershire
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E mail: plantprotection@uk.ngrid.com

Openreach (B.T.)
Plant Location Enquiries
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Telecom House
Trinity Street
Hanley
Stoke on Trent
Staffs
ST1 5ND

Tel: 0800 800 865
E mail: stoke.incoming.notices@openreach.co.uk

Western Power Distribution
Plant Location Enquiries
Toll End Road
Tipton
West Midlands
DY4 0HH

Tel: 08457 353637
Emergency No: 0800 0568090
Fax for Defects: 01332 828192
E mail: wpmidlandsbureau@westernpower.co.uk

Virgin Media
National Plant Enquiries
Unit 12 Mayfair Business Park
Broad Lane
Bradford
BD4 8PW

Tel: 0870 888 3116 Opt 2
e mail: plant.enquiries.team@virginmedia.co.uk

Traffic Information Service
Leicester City Council
Area Traffic Control
York House
91 Granby Street
Leicester
LE1 6FB

Tel: 0116 454 3708
Fax: 0116 2557997
e mail: tis@leicester.gov.uk

Vodafone (formerly Cable & Wireless)
Plant Enquiries Team
Atkins Global
PO Box 290
500 Aztec West
Almondsbury
Bristol BS32 4RZ

Tel: 01454 662881
Fax: 01454 663330
e mail:
osm.enquiries@atkinsglobal.com
Please use e mail if possible
For enquiries for Cable & Wireless,
Mercury Communications & Thus

Severn Trent Plant Enquiries
Severn Trent Water Ltd
Networks Records Management Centre
Waterworks Road
Edgbaston
Birmingham
B16 9DD

Tel: 0121 452 3306
Fax: 0121 452 3569
Fax: for Section 81 Defects
only: 0116 234 3506
Other Defects Fax: 0116 234 3077
e mail: records-management.centre
@severntrent.co.uk

Leicester City Council
Public Lighting Group
St Margaret's Depot
Slater Street
Leicester
LE3 5AS

Tel: 0116 223 2032
Fax: 0116 223 2034
E mail:
lighting.client@leicester.gov.uk

Engineering Design (H/Maintenance)
Leicester City Council
90 Leycroft Road
Leicester
LE4 1BZ

Tel: 0116 225 3371
Fax: 0116 225 3370
E mail: highwaysmaint.design@
leicester.gov.uk

Principal Engineer - Bridges
Leicester City Council
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LE3 5AS

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KCOM Group PLC
(Affiniti/Kingston/Torch))
5th Floor
Prospect House
Prospect Street
Hull
HU2 8PU

Tel: 01482 603479
e mail: highwaysadmin@kcom.com

McNicholas (Colt)
Plant Enquiry Department
Lismirrane Industrial Park
Elstree Road
Elstree
Herts
WD6 3EA

Tel: 0208 236 6303
Fax: 0208 236 6600
e mail: plantenquiries@
mcnicholas.co.uk

Level 3
(Global Crossing (Fibernet))
Plant Enquiries
Instalcom House
Manor Way
Borehamwood
Herts
WD6 1QH

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Fax: 0208 7314601
e mail:
PlantEnquiries@Instalcom.co.uk
Defect Reinstatement/Section 81
out of hours: Customer
Management Centre
0845 036 85 85

Network infrastructure and Planning
Easynet Telecom/Sky Network Services
70 Buckingham Avenue
Slough
Bucks
SL1 4PN

Tel: 0207 0323 234/250/251
Fax: 0207 032 3252

e mail: nrswa@sns.bskyb.com

Verizon Business
Plant Enquiries Office
2-6 St Pancras Way
London
NW1 0AQ

Tel: 01293 611736
Fax: 01293 553871
e mail: osp-team@
uk.verizonbusiness.com
Please use e mail if possible

Envoy (Connect Utilities)
NRSWA Plant Enquiries
Ocean Park House
East Tyndall Street
Cardiff
CF24 5GT

Tel: 0845 0556199
Fax: 0871 429 0420
e-mail:
nrswa@envoyonline.co.uk

(For Envoy enquiries, please complete form on their website with the necessary details, attach a drawing and submit. They will reply by e mail)

Ericsson Ltd
(T Mobile & Hutchison & Orange)
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CV7 8PE

e mail:
plant.enquiries@ericsson.com

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Leatherhead
KT22 7AA

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Fax: 01372 377 996
e mail: plant@espipelines.com

Vtesse Networks Ltd

John Tate Road
Foxholes Business Park
Hertford
Herts
SG13 7DT

Tel: 01992 532 151
<https://vtplant.vtesse.com>

SSE Mapping Services
Scottish and Southern Energy
P.O. Box 6206
Basingstoke
RG24 8BW

Tel: 01256 337 294
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Geo Networks Limited
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For **ALL** Enquiries -
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which is free)**

SSE Telecoms
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World Wide Fibre
360 Networks

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