

## **FREEDOM OF INFORMATION ACT 2000 - Rodent Infestations**

Your request for information has now been considered and the Council's response to your questions is shown below.

### **You asked:**

**Is it possible to provide me with the number of complaints and reports to the council of rodent infestations and sightings across the city?**

**I'd like the figures broken down by ward, and for the past five years if possible.**

### **Answer:**

Please see table below which shows the last five years of requests for treatment, we cannot give sightings of rodents because they are not logged, only as a request for treatment.

We started a Pest Action Zone (PAZ) to cover deprived areas and low income families in 2008. This is where Pest Control targets an area and does a survey of these properties, if an infestation is found they are treated free of charge. We have included these figures at the end.

Unfortunately, we are unable to give you Ward by Ward as we do not have data in Ward format.

As we do not hold some of the information requested this letter also acts as a refusal notice under section 17.1 of the Freedom of Information Act 2000 because, in accordance with section 1.1 of the Act, this information is not held by Leicester City Council.

<b>Date</b>	<b>Mice</b>	<b>Rat AM/PM</b>	<b>Rats outside</b>	<b>Total</b>	<b>Mice PAZ</b>	<b>Total</b>
2010/11	899	710	1117	2726	967	3693
2009/10	1310	607	993	2910	904	3814
2008/09	1261	585	1099	2945	871	3816
2007/08	1058	639	1250	2947		
2006/07	1172	664	1217	3053		

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Not all the information that is supplied which is covered by copyright will be the Council's copyright, for example it may be the copyright of a government department or another Council. You should seek either the Council's consent or their consent as appropriate. The Council is willing to advise you of any such potential issues on request. In order to make a request to re-use the information please contact the Head of Information Governance using the details below.

If you are dissatisfied with the handling of your request please write to:

**Head of Information Governance**  
**Information and Support**  
**Leicester City Council**  
**FREEPOST (LE985/33)**  
**New Walk Centre**  
**LEICESTER LE1 6ZG**  
e-mail: [FOIA@leicester.gov.uk](mailto:FOIA@leicester.gov.uk)

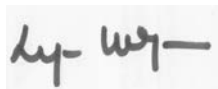
Your request for internal review should be submitted to the above address within 40 (forty) working days of receipt by you of this response. Any such request received after this time will only be considered at the Council's absolute discretion.

You can also complain to the Information Commissioner at:

**Information Commissioner's Office**  
**Wycliffe House**  
**Water Lane**  
**Wilmslow SK9 5AF**  
**Telephone: 01625 545 700**  
[www.informationcommissioner.gov.uk](http://www.informationcommissioner.gov.uk)

Please be aware that the Information Commissioner does not normally consider appeals or complaints until the internal appeals and complaints processes of the public authority which is answering the request have been exhausted. You are therefore advised to complain or appeal to Head of Information Governance before contacting the Commissioner.

Yours sincerely



Lynn Wyeth  
Head of Information Governance