

## **FREEDOM OF INFORMATION ACT 2000**

Your request for information has now been considered and the Council's response to your questions is shown below.

### **You asked:**

**We would be grateful if you could supply information for all the services that you outsource.**

### **Response**

Having consulted colleagues across the council I am afraid we are unable to answer your request in the format it is currently in.

In order to provide you with the information on the scale that you have requested would require contacting dozens of services across the Council who would all need to assess, locate and retrieve the information you have requested. The Council has for a number of years operated a devolved structure with departments holding their own information.

There is not one central depository for contracts and information, although this is planned for the future. For all of the areas you have mentioned there may well be several contracts in place with different providers at different times for different aspects of this service area.

We now publish a list of contracts that we hold on our open data page at [www.leicester.gov.uk/data](http://www.leicester.gov.uk/data) which will give you a taster for the many numbers of contracts in place with external providers. This list is constantly being added to and updated as we centralise the logging of our contracts. If there are any contracts on there you are interested in, please do not hesitate to let me know. e.g. number 833 PFI Integrated Waste Management Contract with Biffa may be of interest to you for the Waste service area.

Section 12 of the Act makes provision for public authorities to refuse requests for information where the cost of dealing with them would exceed the appropriate limit, which for Local Authorities is set at £450. This represents the estimated cost of one person spending 2.5 working days in determining whether the department holds the information, locating, retrieving and extracting the information. We estimate that it will take us well in excess of 2.5 working days to locate, retrieve and extract the information in reference to your request. Therefore, your request will not be processed further.

You may wish to refine your request by narrowing its scope by being more specific about what information you particularly wish to obtain, including any specific service areas or specific contracts and timeframes.

The legislation allows you to use the information supplied for your own personal use. Please be aware that any commercial or other use, for example

publication, sale, or redistribution may be a breach of copyright under the Copyright, Designs and Patents Act 1988 as amended unless you obtain the copyright holder's prior permission.

Not all the information that is supplied which is covered by copyright will be the Council's copyright, for example it may be the copyright of a government department or another Council. You should seek either the Council's consent or their consent as appropriate. The Council is willing to advise you of any such potential issues on request. In order to make a request to re-use the information please contact the Head of Information Governance using the details below.

If you are dissatisfied with the handling of your request please write to:

**Head of Information Governance**  
**Information and Support**  
**Leicester City Council**  
**FREEPOST (LE985/33)**  
**New Walk Centre**  
**LEICESTER LE1 6ZG**  
e-mail: [foia@leicester.gov.uk](mailto:foia@leicester.gov.uk)

Your request for internal review should be submitted to the above address within 40 (forty) working days of receipt by you of this response. Any such request received after this time will only be considered at the Council's absolute discretion.

You can also complain to the Information Commissioner at:

**Information Commissioner's Office**  
**Wycliffe House**  
**Water Lane**  
**Wilmslow SK9 5AF**  
**Telephone: 01625 545 700**  
[www.informationcommissioner.gov.uk](http://www.informationcommissioner.gov.uk)

Please be aware that the Information Commissioner does not normally consider appeals or complaints until the internal appeals and complaints processes of the public authority which is answering the request have been exhausted. You are therefore advised to complain or appeal to Head of Information Governance before contacting the Commissioner.

Yours sincerely  
**Lynn Wyeth**  
**Head of Information Governance**