

## **FREEDOM OF INFORMATION ACT 2000**

Your request for information has now been considered and the Council's response to your questions is shown below.

**You asked:**

**Please confirm which Pay and Display machine on Wellington Street was checked by the Civil Enforcement Officer (CEO)?**

[Machine 102.](#)

**Please confirm the PID number and exact location of the pay and display machine checked by your operative?**

[The machine 102 is located adjacent junction Park Street.](#)

**Please confirm when the machines were first Installed?**

[The machines were installed in 1999.](#)

**Please disclose the maintenance and repair records for the said Pay and Display Machine and other machines on Wellington Street?**

[See attached for maintenance details.](#)

**Please disclose the details of any Appeals or Tribunal Decisions where a penalty notice issued has been over turned because of the unreliability of the pay and display machines used by LCC?**

[No cases have been overturned under these circumstances.](#)

**Please confirm how many tickets were issued by the pay and display machine on the day in question and how much money was collected? Is there information akin to a till roll available? Please can I have your full records?**

[Unfortunately no information is available re` ticket sales or money taken for that specific day, as there are some software faults which do not allow the information to be acquired at this point. Therefore, this letter acts as a refusal notice under section 17.1 of the Freedom of Information Act 2000 because in accordance with section 1.1 of the Act, the information is not held by Leicester City Council. However, the software fault is being repaired and the information will be available approximately February 2012. We are happy to provide this information when it becomes available.](#)

**Please can you confirm whether you had any extra change collected on that day on any of the pay and display machines on Wellington Street?**

[No extra change or faults were found on any of the other machines on Wellington Street on the same day.](#)

The legislation allows you to use the information supplied for your own personal use. Please be aware that any commercial or other use, for example publication, sale, or redistribution may be a breach of copyright under the Copyright, Designs and Patents Act 1988 as amended unless you obtain the copyright holder's prior permission.

Not all the information that is supplied which is covered by copyright will be the Council's copyright, for example it may be the copyright of a government department or another Council. You should seek either the Council's consent or their consent as appropriate. The Council is willing to advise you of any such potential issues on request. In order to make a request to re-use the information please contact the Head of Information Governance using the details below.

If you are dissatisfied with the handling of your request please write to:

**Head of Information Governance**  
**Information and Support**  
**Leicester City Council**  
**FREEPOST (LE985/33)**  
**New Walk Centre**  
**LEICESTER LE1 6ZG**  
e-mail: [foia@leicester.gov.uk](mailto:foia@leicester.gov.uk)

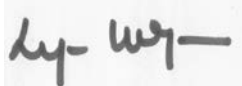
Your request for internal review should be submitted to the above address within 40 (forty) working days of receipt by you of this response. Any such request received after this time will only be considered at the Council's absolute discretion.

You can also complain to the Information Commissioner at:

**Information Commissioner's Office**  
**Wycliffe House**  
**Water Lane**  
**Wilmslow SK9 5AF**  
**Telephone: 01625 545 700**  
[www.informationcommissioner.gov.uk](http://www.informationcommissioner.gov.uk)

Please be aware that the Information Commissioner does not normally consider appeals or complaints until the internal appeals and complaints processes of the public authority which is answering the request have been exhausted. You are therefore advised to complain or appeal to Head of Information Governance before contacting the Commissioner.

Yours sincerely



**Lynn Wyeth**  
**Information Governance Manager**