

FREEDOM OF INFORMATION ACT 2000 - Bollards/Wakerley Road

Your request for information has now been considered and the Council's response to your questions is shown below.

You asked:

Highways Issues – Wakerley Road

Why Wakerley Road was bollarded all the way down to Evington Lane if the problem you claim is around the school path and Tavistock drive, surely if thats the case then the bollards should have gone equally either side of the path and down Tavistock Drive.

In addition to the safety of the footpath users, another reason for the bollards installation was to prevent damage to the highway surfaces. At the time the highway maintenance scheme was developed and implemented within the available budget in consultation with the affected residents.

As the scheme was done over 7 years ago, we are now unable to locate any documentary evidence as to why bollards were not installed equally on the other path and down Tavistock Drive. Therefore, this part of this letter acts as a refusal notice under section 17.1 of the Freedom of Information Act 2000 because, in accordance with this section of the Act, this information is not held.

The question is we know no 22 made a complaint but was it formal and how many qualified formal complaints were made you should have the formal complaints in your files so I would like all copies.

The bollards were installed during 2003/2004 as part of a highway maintenance scheme. Any complaints documentation relating to this will now have been deleted in line with our retention and disposal policy. By chance one response has not been deleted from the archive. We cannot confirm which address this was received from as this is the personal data of the writer and therefore this information is exempt under section 40(2) of the Freedom of Information Act (FOIA), as the information constitutes third party data. The one response which was not deleted, sent on 5th March 2003, said:

"We are replying to your letter of 5 February 2003 and your safety concerns regarding vehicles being driven along the footpaths on Wakerley Road.

By including splays on most driveways the turning facilities at each verge crossing will be improved. This should reduce drivers' perceived needs to drive along the footway or verge. However, once the scheme has been completed and if the abuse persists we reserve the right to introduce deterrents such as bollards in the footway.

We hope this resolves your concerns, however, should you have any

further queries please do not hesitate to contact us on the above number.”

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Not all the information that is supplied which is covered by copyright will be the Council's copyright, for example it may be the copyright of a government department or another Council. You should seek either the Council's consent or their consent as appropriate. The Council is willing to advise you of any such potential issues on request. In order to make a request to re-use the information please contact the Head of Information Governance using the details below.

If you are dissatisfied with the handling of your request please write to:

Head of Information Governance
Information and Support
Leicester City Council
FREEPOST (LE985/33)
New Walk Centre
LEICESTER LE1 6ZG
e-mail: FOIA@leicester.gov.uk

Your request for internal review should be submitted to the above address within 40 (forty) working days of receipt by you of this response. Any such request received after this time will only be considered at the Council's absolute discretion.

You can also complain to the Information Commissioner at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow SK9 5AF
Telephone: 01625 545 700
www.informationcommissioner.gov.uk

Please be aware that the Information Commissioner does not normally consider appeals or complaints until the internal appeals and complaints processes of the public authority which is answering the request have been exhausted. You are therefore advised to complain or appeal to Head of Information Governance before contacting the Commissioner.

Yours sincerely

Lynn Wyeth
Information Governance Manager