

FREEDOM OF INFORMATION ACT 2000 - Parking ticket machine

Your request for information has now been considered and the Council's response to your questions is shown below.

You asked:

Please can you provide me with the following information:

1) Maintenance records of the parking ticket machines from 7th November 2011 to 9th November 2011 (inclusive) in the Lanes Car Park, zone ZCPC - including times.

No maintenance has been carried out by the manufacturers 7/11 to 9/11

2) Records of faults reported and fixed from 7th November 2011 to 9th November 2011 (inclusive) in the Lanes Car Park, zone ZCPC - including times.

1. The Lanes Machine no.1 had a coin jam (07:28) - which was fixed as part of the general machine checking on the day - 7/11.
2. The Lanes Machine No.2 was reported as having a fault at 11:05 7/11 and fixed 12:03 - 8/11.
3. The Lanes Machine No.2 was reported as having a fault at 10:03 and fixed 10:54 - 9/11.

The legislation allows you to use the information supplied for your own personal use. Please be aware that any commercial or other use, for example publication, sale, or redistribution may be a breach of copyright under the Copyright, Designs and Patents Act 1988 as amended unless you obtain the copyright holder's prior permission.

Not all the information that is supplied which is covered by copyright will be the Council's copyright, for example it may be the copyright of a government department or another Council. You should seek either the Council's consent or their consent as appropriate. The Council is willing to advise you of any such potential issues on request. In order to make a request to re-use the information please contact the Head of Information Governance using the details below.

If you are dissatisfied with the handling of your request please write to:

Head of Information Governance
Information and Support
Leicester City Council
FREEPOST (LE985/33)
New Walk Centre
LEICESTER LE1 6ZG
e-mail: FOIA@leicester.gov.uk

Your request for internal review should be submitted to the above address within 40 (forty) working days of receipt by you of this response. Any such request received after this time will only be considered at the Council's absolute discretion.

You can also complain to the Information Commissioner at:

Information Commissioner's Office

Wycliffe House

Water Lane

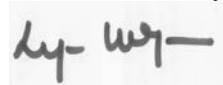
Wilmslow SK9 5AF

Telephone: 01625 545 700

www.informationcommissioner.gov.uk

Please be aware that the Information Commissioner does not normally consider appeals or complaints until the internal appeals and complaints processes of the public authority which is answering the request have been exhausted. You are therefore advised to complain or appeal to Head of Information Governance before contacting the Commissioner.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Lynn Wyeth', is written over a light grey rectangular background.

Lynn Wyeth

Head of Information Governance