

## **FREEDOM OF INFORMATION ACT 2000 - CCTV Control Centre**

Your request for information has now been considered and the Council's response to your questions is shown below.

### **You asked:**

**Please can I request the following information under the Freedom of Information Act.**

**1) Please can you tell me how many hours a day your council's CCTV control centre is manned.**

### **Response:**

1) 24 hours City Centre and Housing Estates CCTV, 12 hours per week day in ATC and 8 hours Saturday ATC

**2) Please can you tell me how many hours a day your council's CCTV control centre was manned three years ago (November 2008)**

2) 24 hours City Centre and Housing Estates CCTV, 12 hours per week day in ATC and 8 hours Saturday ATC

**3) Please can you tell me whether there have been any cuts to the number of people monitoring the bank of screens in the past three years (so since November 2008) and if so, how many. So for example your answer might be: In April this year we had to cut the number of people monitoring the bank of screens from six to four.**

3) 21 down to 19 in 2011 in Security, including the equivalent of 1 person in traffic per day.

**4) Please can you tell me how many arrests police have made after your surveillance staff have alerted police after noticing offences on camera since November 2008.**

There is no requirement on Police to provide us with arrest info following their investigations where CCTV is involved. We are not required and we do not keep this info. Therefore, this part of this letter acts as a refusal notice under section 17.1 of the Freedom of Information Act 2000 because, in accordance with this section of the Act, this information is not held.

The legislation allows you to use the information supplied for your own personal use. Please be aware that any commercial or other use, for example publication, sale, or redistribution may be a breach of copyright under the Copyright, Designs and Patents Act 1988 as amended unless you obtain the copyright holder's prior permission.

Not all the information that is supplied which is covered by copyright will be the Council's copyright, for example it may be the copyright of a government department or another Council. You should seek either the Council's consent or their consent as appropriate. The Council is willing to advise you of any such potential issues on request. In order to make a request to re-use the information please contact the Information Governance Manager using the details below.

If you are dissatisfied with the handling of your request please write to:

**Information Governance Manager**

**Information and Support**

**Leicester City Council**

**FREEPOST (LE985/33)**

**New Walk Centre**

**LEICESTER LE1 6ZG**

e-mail: [FOIA@leicester.gov.uk](mailto:FOIA@leicester.gov.uk)

Your request for internal review should be submitted to the above address within 40 (forty) working days of receipt by you of this response. Any such request received after this time will only be considered at the Council's absolute discretion.

You can also complain to the Information Commissioner at:

**Information Commissioner's Office**

**Wycliffe House**

**Water Lane**

**Wilmslow SK9 5AF**

**Telephone: 01625 545 700**

[www.informationcommissioner.gov.uk](http://www.informationcommissioner.gov.uk)

Please be aware that the Information Commissioner does not normally consider appeals or complaints until the internal appeals and complaints processes of the public authority which is answering the request have been exhausted. You are therefore advised to complain or appeal to the Information Governance Manager before contacting the Commissioner.

Yours sincerely

**Lynn Wyeth**

**Information Governance Manager**