

FREEDOM OF INFORMATION ACT 2000 - Parking Meters near DMU

Your request for information has now been considered and the Council's response to your questions is shown below.

You asked:

I am a student at De Montfort University and i am doing a project on parking near the campus. What i want is information on how many tickets were issued at the parking machines throughout the whole of 2010. I have provided information on the Streets and how many parking machines they are below:

Grange Lane 3 machines

Henshaw St 1 machine

The Gateway 2 Machines

Eastern Boulevard 4 machines

the newarke 4 machines

newark close 2 machines.

I am writing to advise you that, following a search of our ticket sales database system, I have established that the information you requested is not held by Leicester City Council.

There have been certain technical communication problems in 2010 with these particular solar type machines. The problems being that the machines tend to power down at certain times when low on energy and therefore unable to disseminate this information back to our central computer. As such unfortunately information for this time period is unavailable. We are currently working with the manufacturers in resolving the communication of all the pay and display machines with a view to resolving this and other problems highlighted concerning the parking machine operation.

Therefore, this letter acts as a refusal notice under section 17.1 of the Freedom of Information Act 2000 because, in accordance with this section of the Act, this information is not held.

The legislation allows you to use the information supplied for your own personal use. Please be aware that any commercial or other use, for example publication, sale, or redistribution may be a breach of copyright under the Copyright, Designs and Patents Act 1988 as amended unless you obtain the copyright holder's prior permission.

Not all the information that is supplied which is covered by copyright will be the Council's copyright, for example it may be the copyright of a government department or another Council. You should seek either the Council's consent or their consent as appropriate. The Council is willing to advise you of any such potential issues on request. In order to make a request to re-use the information please contact the Information Governance Manager using the details below.

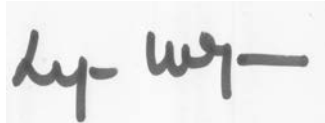
If you are dissatisfied with the handling of your request please write to:
Information Governance Manager
Information and Support
Leicester City Council
FREEPOST (LE985/33)
New Walk Centre
LEICESTER LE1 6ZG
e-mail: FOIA@leicester.gov.uk

Your request for internal review should be submitted to the above address within 40 (forty) working days of receipt by you of this response. Any such request received after this time will only be considered at the Council's absolute discretion.

You can also complain to the Information Commissioner at:
Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow SK9 5AF
Telephone: 01625 545 700
www.informationcommissioner.gov.uk

Please be aware that the Information Commissioner does not normally consider appeals or complaints until the internal appeals and complaints processes of the public authority which is answering the request have been exhausted. You are therefore advised to complain or appeal to the Information Governance Manager before contacting the Commissioner.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Lynn Wyeth', written on a light-colored rectangular background.

Lynn Wyeth
Information Governance Manager