

FREEDOM OF INFORMATION ACT 2000

Your request for information has now been considered and the Council's response to your questions is shown below.

You asked

The information we require is for your contract for insurance; OJEU reference provided below. We have completed the table with the information available on the OJEU contract notice or award. Could you kindly complete the table below with the missing information? If any original information is incorrect, please amend with the correct details.

Information	Please include information where blank or 'null'
OJEU Reference	2011/S 44-73036
Name of supplier(s) who have been awarded the contract	Contract not awarded yet
Final value of the contract (please specify if this is an annual value or for the whole duration of the contract)	Contract not awarded yet
VAT (Excl. or Incl.) and the rate of the VAT	Contract not awarded yet
Start Date of Contract	Contract not awarded yet
Duration or End date of contract (months)	36
Any extensions	24
Any break clauses	None
Notes we gathered from the OJEU notice/award	{ "Financial and insurance services. Insurance services. Leicester City Council wishes to appoint a Home Contents Insurance provider for Leicester City Council tenants & leaseholders. The Council currently has a stock of approximately 22 000 houses, maisonettes, residential tower blocks and various other residential tenanted properties. The provider shall be able to provide the following benefits to the tenants (but are not exclusive): "New for Old' cover, " unlimited claims in a period, " accidental damage cover, " criminal damage cover, " no claims discounts, " rechargeable works cover, " 24 hour call centre, " locally based services, " emergency accommodation, " cover for outbuildings/sheds, " discounted rates and/or lower cover for senior citizens, " wide range of payment methods with no penalties for

	<p>weekly/fortnightly cash payers. " Payment methods to include PayPoint, direct debit, cash or similar systems. Some of the above could be included as optional extras. We expect the insurer to carry out all their own billing and claims administration and to provide all publicity and application materials at no cost to the Council. This will be fully managed by the successful Insurer." }</p>
--	--

The legislation allows you to use the information supplied for your own personal use. Please be aware that any commercial or other use, for example publication, sale, or redistribution may be a breach of copyright under the Copyright, Designs and Patents Act 1988 as amended unless you obtain the copyright holder's prior permission.

Not all the information that is supplied which is covered by copyright will be the Council's copyright, for example it may be the copyright of a government department or another Council. You should seek either the Council's consent or their consent as appropriate. The Council is willing to advise you of any such potential issues on request. In order to make a request to re-use the information please contact the Head of Information Governance using the details below.

If you are dissatisfied with the handling of your request please write to:

Head of Information Governance
Information and Support
Leicester City Council
FREEPOST (LE985/33)
New Walk Centre
LEICESTER LE1 6ZG
e-mail: foia@leicester.gov.uk

Your request for internal review should be submitted to the above address within 40 (forty) working days of receipt by you of this response. Any such request received after this time will only be considered at the Council's absolute discretion.

You can also complain to the Information Commissioner at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow SK9 5AF
Telephone: 01625 545 700
www.informationcommissioner.gov.uk

Please be aware that the Information Commissioner does not normally consider appeals or complaints until the internal appeals and complaints processes of the public authority which is answering the request have been exhausted. You are

therefore advised to complain or appeal to Head of Information Governance before contacting the Commissioner.

Yours sincerely

Lynn Wyeth

Head of Information Governance