

## FREEDOM OF INFORMATION ACT 2000

Your request for information has now been considered and the Council's response to your questions is shown below.

### You asked:

How much debt incurred by service users has the local authority written off, for each year since 2001?

### ANSWER:

Please see below by year how much debt has been written off by Leicester City Council incurred by service users.

2001/02	£40,076
2002/03	£57,150
2003/04	£23,339
2004/05	£59,300
2005/06	£59,717
2006/07	£19,445
2007/08	£31,709
2008/09	£59,627
2009/10	£72,000
2010/11	£116,144
2011/12	£119,117

How much unpaid debt remains outstanding, at the most recent estimate?

As at 31/1/2012 we have an outstanding balance of £1,910,071 to collect for Residential Care charges. However £652,750 of this is secured against property to be sold leaving a balance of £1,257,321 to be collected.

For Non Residential Care there is a balance of £362,334 to collect as at 31/1/2012.

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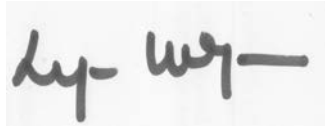
If you are dissatisfied with the handling of your request please write to:  
**Information Governance Manager**  
**Information and Support**  
**Leicester City Council**  
**FREEPOST (LE985/33)**  
**New Walk Centre**  
**LEICESTER LE1 6ZG**  
e-mail: [FOIA@leicester.gov.uk](mailto:FOIA@leicester.gov.uk)

Your request for internal review should be submitted to the above address within 40 (forty) working days of receipt by you of this response. Any such request received after this time will only be considered at the Council's absolute discretion.

You can also complain to the Information Commissioner at:  
**Information Commissioner's Office**  
**Wycliffe House**  
**Water Lane**  
**Wilmslow SK9 5AF**  
**Telephone: 01625 545 700**  
[www.informationcommissioner.gov.uk](http://www.informationcommissioner.gov.uk)

Please be aware that the Information Commissioner does not normally consider appeals or complaints until the internal appeals and complaints processes of the public authority which is answering the request have been exhausted. You are therefore advised to complain or appeal to the Information Governance Manager before contacting the Commissioner.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Lynn Wyeth', is written on a light-colored rectangular background.

**Lynn Wyeth**  
**Information Governance Manager**