

## **FREEDOM OF INFORMATION ACT 2000**

Your request for information has now been considered and the Council's response to your questions is shown below.

**You asked:**

**I am requesting disclosure under the Freedom of Information Act of information relating to users of the council's adult care services.**

**In this request, 'eligibility criteria' refers to Fair Access to Care Services eligibility criteria.**

**1. Please detail any alterations to eligibility criteria enacted since March 2011.**

[No changes](#)

**2. If the council has not enacted alterations to eligibility criteria since March 2011, please detail any alterations to eligibility criteria enacted since March 2009.**

[No changes](#)

**If the council has enacted alterations to eligibility criteria since March 2011 (as detailed in response to point 1), please proceed to point 3 below.**

**If the council has not enacted alterations to eligibility criteria since March 2011, please skip points 3-8 below and proceed to point 9.**

**For points 3-8, if possible please break down the data for each point by the type of user in question (e.g. older people, learning disabilities) and then broken down further by the type of service in question for each user group (e.g. day care, Telecare, supported accommodation). If the council does not hold this level of detail, please just provide overall figures for each point instead.**

**3. Please disclose how many people have had their service eligibility reviewed in relation to the alterations to eligibility criteria referred to in response to point 1.**

[Not applicable](#)

**4. Of the figure given in response to point 3, please disclose how many people have been deemed no longer eligible for services they were receiving.**

[Not applicable](#)

**5. Of the figure given in response to point 4, please disclose how many people have had their adult care service provision discontinued.**

Not applicable

**6. Please provide any other details of the results of service eligibility reviews as referred to in point 3 (e.g. whether newly ineligible users are receiving temporary support, whether they have voluntarily withdrawn from services etc)**

Not applicable

**7. Please disclose how many people are still due to have their service eligibility reviewed as of 1st January 2012 in relation to the alterations to eligibility criteria referred to in point 1.**

Not applicable

**8. Please provide any report/s prepared by or for the council detailing the service eligibility review/s referred to in point 3.**

Not applicable

**For councils that provided responses to points 3-7 above (i.e. those councils that have enacted alterations to eligibility criteria since March 2011), there is no need to provide responses to point 9 below.**

**9. Please disclose how many people with (a) low and (b) moderate needs have received council adult care services each year in 2009/10, 2010/11 and 2011/12. Please provide the figures for (a) and (b) broken down by the type of user in question (e.g. older people, learning disabilities) and then broken down further by the type of service in question for each user group (e.g. day care, Telecare, supported accommodation), if the council holds this level of detail.**

It is not possible to provide the information requested. Section 12 of the Act makes provision for public authorities to refuse requests for information where the cost of dealing with them would exceed the appropriate limit, which for Local Authorities is set at £450. This represents the estimated cost of one person spending 2.5 working days in determining whether the department holds the information, locating, retrieving and extracting the information.

We estimate that it will take us in excess of 2.5 working days to extrapolate the data and cross check all services records for the 3 years in question. We would then need to check all data entries for errors. FACS (Fair Access to Care Services) not entered correctly on the system to ensure accuracy as those persons with low and moderate needs would not normally access Adult social services.

**Please could all councils provide a response to point 10 below.**

**10. Please provide details of any proposed changes to eligibility criteria as part of 2012/13 council budget proposals, even where these proposals have not yet been confirmed or voted on.**

No proposed changes.

The legislation allows you to use the information supplied for your own personal use. Please be aware that any commercial or other use, for example publication, sale, or redistribution may be a breach of copyright under the Copyright, Designs and Patents Act 1988 as amended unless you obtain the copyright holder's prior permission.

Not all the information that is supplied which is covered by copyright will be the Council's copyright, for example it may be the copyright of a government department or another Council. You should seek either the Council's consent or their consent as appropriate. The Council is willing to advise you of any such potential issues on request. In order to make a request to re-use the information please contact the Information Governance Manager using the details below.

If you are dissatisfied with the handling of your request please write to:

**Information Governance Manager**  
**Information and Support**  
**Leicester City Council**  
**FREEPOST (LE985/33)**  
**New Walk Centre**  
**LEICESTER LE1 6ZG**  
e-mail: [FOIA@leicester.gov.uk](mailto:FOIA@leicester.gov.uk)

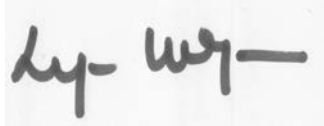
Your request for internal review should be submitted to the above address within 40 (forty) working days of receipt by you of this response. Any such request received after this time will only be considered at the Council's absolute discretion.

You can also complain to the Information Commissioner at:

**Information Commissioner's Office**  
**Wycliffe House**  
**Water Lane**  
**Wilmslow SK9 5AF**  
**Telephone: 01625 545 700**  
[www.informationcommissioner.gov.uk](http://www.informationcommissioner.gov.uk)

Please be aware that the Information Commissioner does not normally consider appeals or complaints until the internal appeals and complaints processes of the public authority which is answering the request have been exhausted. You are therefore advised to complain or appeal to the Information Governance Manager before contacting the Commissioner.

Yours sincerely

A handwritten signature in black ink on a light-colored background. The signature appears to be 'Lynn Wyeth' written in a cursive, slightly stylized font. The first part 'Lynn' is written with a large 'L' and 'y', and 'Wyeth' follows with a horizontal line at the end.

**Lynn Wyeth**  
**Information Governance Manager**