

## FREEDOM OF INFORMATION ACT 2000

Your request for information has now been considered and the Council's response to your questions is shown below.

**You asked:**

**The information we require is around 2 questions. The first relates to people in receipt of recurring Direct Payments and the second relates to Older People Services.**

### 1) DIRECT PAYMENTS

**How many people do you provide recurring Direct Payments to? (i.e. please exclude people who have just received a one-off Direct Payment)**

830 people receive recurring Direct Payments.

### 2) OLDER PEOPLE SERVICES

**In the last financial year (e.g. 1<sup>st</sup> April 2010 – 31<sup>st</sup> March 2011), excluding local authority provision, which 4 providers of older people services were in receipt of most funding from your Local Authority and how much funding did they receive? *Please complete the table below, if possible in rank order with provider 1 being the provider that received the most local authority funding.***

Name of provider	Funding received (£)
Provider 1: CAREWATCH CARE SERVICES	1,866,875
Provider 2: WESTMINSTER HOMECARE (LEICESTER)	1,440,519
Provider 3: CARE UK HOMECARE	1,317,284
Provider 4: AMICARE	1,234,951

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If you are dissatisfied with the handling of your request please write to:

**Information Governance Manager**  
**Information and Support**  
**Leicester City Council**  
**FREEPOST (LE985/33)**  
**New Walk Centre**  
**LEICESTER LE1 6ZG**  
e-mail: [FOIA@leicester.gov.uk](mailto:FOIA@leicester.gov.uk)

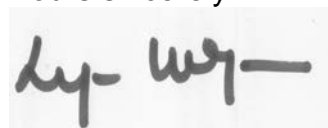
Your request for internal review should be submitted to the above address within 40 (forty) working days of receipt by you of this response. Any such request received after this time will only be considered at the Council's absolute discretion.

You can also complain to the Information Commissioner at:

**Information Commissioner's Office**  
**Wycliffe House**  
**Water Lane**  
**Wilmslow SK9 5AF**  
**Telephone: 01625 545 700**  
[www.informationcommissioner.gov.uk](http://www.informationcommissioner.gov.uk)

Please be aware that the Information Commissioner does not normally consider appeals or complaints until the internal appeals and complaints processes of the public authority which is answering the request have been exhausted. You are therefore advised to complain or appeal to the Information Governance Manager before contacting the Commissioner.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Lynn Wyeth', is written on a light-colored rectangular background.

**Lynn Wyeth**  
**Information Governance Manager**