

FREEDOM OF INFORMATION ACT 2000

Your request for information has now been considered and the Council's response to your questions is shown below.

You asked:

**Would it be possible to know the following about your systems?
Which client index system you currently use, I understand you were using OLM Carefirst. Can you confirm this or inform me of the correct index system?**

Yes, OLM Carefirst

Which financial system do you use?

Agresso

What is your reablement rostering system?

In-house Homecare Reablement use the Carefirst rostering.system

What Electronic Monitoring system do you use, if any, for your in house care provision?

Independent Sector organisations use their own system. In-house at present do not have an Electronic Care Monitoring system.

Do you have an issue date for any new domiciliary care contracts and what would the likely duration of these contracts be?

No. Current contracts are in place up until 2013.

Would it be possible to have a name, telephone number and email address for the job holder of the following roles please?

**Domiciliary care contracts/Domiciliary care manager (in house)
Head of commissioning and contracts (Domiciliary Care):
Head of Service:**

I can confirm that we hold the names of junior members of staff, however, we are withholding the information since we consider that to be an absolute exemption under section 40(2) (personal data), and this therefore constitutes a refusal under section 17 of the Freedom of information Act 2000

Social services director:

Deb Watson, Director of Public Health. Email address:
Deb.watson@leicester.gov.uk

Strategic Commissioning Director:

Tracie Rees, Director of Strategic Commissioning, Tel: 0116 2528305. Email Address: Tracie.Rees@leicester.gov.uk

Financial Director:

Colin Sharpe. Tel: 0116 2527401. Email address: Colin.Sharpe@leicester.gov.uk

The legislation allows you to use the information supplied for your own personal use. Please be aware that any commercial or other use, for example publication, sale, or redistribution may be a breach of copyright under the Copyright, Designs and Patents Act 1988 as amended unless you obtain the copyright holder's prior permission.

Not all the information that is supplied which is covered by copyright will be the Council's copyright, for example it may be the copyright of a government department or another Council. You should seek either the Council's consent or their consent as appropriate. The Council is willing to advise you of any such potential issues on request. In order to make a request to re-use the information please contact the Information Governance Manager using the details below.

If you are dissatisfied with the handling of your request please write to:

Information Governance Manager
Information and Support
Leicester City Council
FREEPOST (LE985/33)
New Walk Centre
LEICESTER LE1 6ZG
e-mail: FOIA@leicester.gov.uk

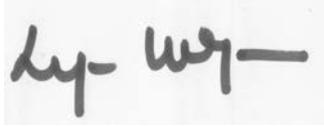
Your request for internal review should be submitted to the above address within 40 (forty) working days of receipt by you of this response. Any such request received after this time will only be considered at the Council's absolute discretion.

You can also complain to the Information Commissioner at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow SK9 5AF
Telephone: 01625 545 700
www.informationcommissioner.gov.uk

Please be aware that the Information Commissioner does not normally consider appeals or complaints until the internal appeals and complaints processes of the public authority which is answering the request have been exhausted. You are therefore advised to complain or appeal to the Information Governance Manager before contacting the Commissioner.

Yours sincerely

A handwritten signature in black ink on a light-colored background. The signature appears to be 'Lynn Wyeth' written in a cursive, slightly stylized font. The first part 'Lynn' is written with a large 'L' and 'y', and 'Wyeth' follows with a 'W' and 'y' that has a long horizontal stroke extending to the right.

Lynn Wyeth
Information Governance Manager