

FREEDOM OF INFORMATION ACT 2000

Your request for information has now been considered and the Council's response to your questions is shown below.

You asked:

1. Which organisations are paid by your authority to provide domiciliary care to people in your area with dementia?

We do not have contracts specifically for the care of patients with dementia. Any of our key domiciliary care providers can be approached for Dementia care. Based on the care plan and the needs of the service user, the care management team agree the appropriate level of care with the provider.

Our main contracted independent providers are:

Always There Home Care

Amicare

Care UK Homecare

Carewatch Care Services

Housing 21

Direct Health UK Ltd

Domiciliary Care Services

Help at Home

New Horizon Care Ltd

Westminster Homecare

2. How long is the minimum period for a domiciliary care visit to a dementia patient (for example 10 minutes, 30 minutes, 1 hour)?

This is determined in each individual care plan.

3. Please provide a copy of the standards which your organisation lays down for the provision of domiciliary care to people with dementia.

Specification for the provision of Domiciliary Care is attached.

I would like a copy of the information and would like for it to be sent by email if possible.

The legislation allows you to use the information supplied for your own personal use. Please be aware that any commercial or other use, for example publication, sale, or redistribution may be a breach of copyright under the Copyright, Designs and Patents Act 1988 as amended unless you obtain the copyright holder's prior permission.

Not all the information that is supplied which is covered by copyright will be the Council's copyright, for example it may be the copyright of a government department or another Council. You should seek either the Council's consent or their consent as appropriate. The Council is willing to advise you of any such potential issues on request. In order to make a request to re-use the information please contact the Information Governance Manager using the details below.

If you are dissatisfied with the handling of your request please write to:

Information Governance Manager

Information and Support

Leicester City Council

FREEPOST (LE985/33)

New Walk Centre

LEICESTER LE1 6ZG

e-mail: FOIA@leicester.gov.uk

Your request for internal review should be submitted to the above address within 40 (forty) working days of receipt by you of this response. Any such request received after this time will only be considered at the Council's absolute discretion.

You can also complain to the Information Commissioner at:

Information Commissioner's Office

Wycliffe House

Water Lane

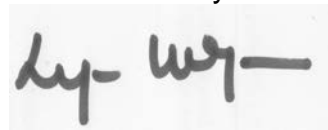
Wilmslow SK9 5AF

Telephone: 01625 545 700

www.informationcommissioner.gov.uk

Please be aware that the Information Commissioner does not normally consider appeals or complaints until the internal appeals and complaints processes of the public authority which is answering the request have been exhausted. You are therefore advised to complain or appeal to the Information Governance Manager before contacting the Commissioner.

Yours sincerely



Lynn Wyeth

Information Governance Manager