

## **FREEDOM OF INFORMATION ACT 2000**

Your request for information has now been considered and the Council's response to your questions is shown below.

### **You asked:**

**How many requests were made to Council-run historic public-access buildings (e.g. museums) in 2009 and 2010 and 2011, separately, requesting to bring a team of 'ghost investigators' into the building?**

I have established that the information you requested is not held by Leicester City Council. Therefore, this letter acts as a refusal notice under section 17.1 of the Freedom of Information Act 2000 because, in accordance with this section of the Act, this information is not held.

However, after consulting available information we can confirm the following: At Guildhall we had information saying that we had the following number of enquiries related to ghosts / paranormal investigations.

2009: 13

2010: 11

2011: 9

In the absence of further information, it is fair to assume that there is a likelihood that we may have received more enquiries than the above stated number.

### **What proportion of social housing tenants are on the transfer list?**

There are 2,344 LCC tenants seeking a housing transfer. This represents 10.6% of our tenants.

**How many social housing tenant enquiries in 2009 and 2010 and 2011, separately, mentioned any of the following words: ghost, ghosts, haunted, spirit, haunting or poltergeist?**

**In each of the above cases:**

- How long had the tenant been present at that property?
- Did the tenant move out of the house?
- Had the tenant requested a transfer at that time or previously?
- How long prior to the enquiry had the transfer request been made?
- If the tenant did move, had any similar enquiries been made by the subsequent tenant?
- Did the council call in any outside agencies or persons to assist?
- Did the tenant call in any outside agencies or persons to assist that the council knows of?
- Was there media coverage of the issue?

We do hold information on the reasons why tenants seek a transfer, but 'ghostly' activity is not one of the reasons we record. If there were any tenants in this category their reason for requesting a transfer would be coded as 'other'. Consequently we cannot provide details on any of these elements of the request relating to social tenants. Therefore, this letter acts as a refusal notice under section 17.1 of the Freedom of Information Act 2000 because, in accordance with this section of the Act, this information requested is not held.

The legislation allows you to use the information supplied for your own personal use. Please be aware that any commercial or other use, for example publication, sale, or redistribution may be a breach of copyright under the Copyright, Designs and Patents Act 1988 as amended unless you obtain the copyright holder's prior permission.

Not all the information that is supplied which is covered by copyright will be the Council's copyright, for example it may be the copyright of a government department or another Council. You should seek either the Council's consent or their consent as appropriate. The Council is willing to advise you of any such potential issues on request. In order to make a request to re-use the information please contact the Information Governance Manager using the details below.

If you are dissatisfied with the handling of your request please write to:

**Information Governance Manager**  
**Information and Support**  
**Leicester City Council**  
**FREEPOST (LE985/33)**  
**New Walk Centre**  
**LEICESTER LE1 6ZG**  
e-mail: [FOIA@leicester.gov.uk](mailto:FOIA@leicester.gov.uk)

Your request for internal review should be submitted to the above address within 40 (forty) working days of receipt by you of this response. Any such request received after this time will only be considered at the Council's absolute discretion.

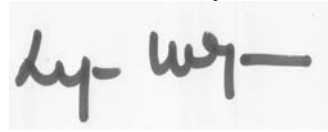
You can also complain to the Information Commissioner at:

**Information Commissioner's Office**  
**Wycliffe House**  
**Water Lane**  
**Wilmslow SK9 5AF**  
**Telephone: 01625 545 700**  
[www.informationcommissioner.gov.uk](http://www.informationcommissioner.gov.uk)

Please be aware that the Information Commissioner does not normally consider appeals or complaints until the internal appeals and complaints processes of the public authority which is answering the request have been exhausted. You are

therefore advised to complain or appeal to the Information Governance Manager before contacting the Commissioner.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Lynn Wyeth', is written on a light-colored rectangular background.

**Lynn Wyeth**  
**Information Governance Manager**