

FREEDOM OF INFORMATION ACT 2000

Your request for information has now been considered and the Council's response to your questions is shown below.

You asked:

I would like to know how many adult social care and carers assessments were completed in 2010 and 2011 and of those a breakdown of how long they took to be undertaken and completed.

Please can we provide figures for the financial year 2010/11 and 2011/12 to the 31st December 2011?

Response:

The number of Adult Social Care (ASC) completed assessments for new service users for the period 1st April 2010 to 31st March 2011(10/11)

3546 assessments for new clients were completed in 10/11

The length of time from first contact to completed assessment for the above clients was:

Less than or equal to 2 days	1267
More than two days and less than or equal to 2 weeks	740
More than 2 weeks and less than or equal to 4 weeks	598
More than 4 weeks and less than or equal to 3 months	675
More than 3 months	266
Total	3546

The number of ASC completed assessments for new service users for the period 1st April 2011 to 31st December 2011(11/12 part)

1920 assessments for new clients were completed from 1st April 11 to 31st December 11

The length of time from first contact to completed assessment for the above clients was:

Less than or equal to 2 days	619
More than two days and less than or equal to 2 weeks	533
More than 2 weeks and less than or equal to 4 weeks	189
More than 4 weeks and less than or equal to 3 months	262
More than 3 months	317

Total	1920
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No. of carers assessments/reviews completed for the period 1st April 2010 to 31st March 2011(10/11)

1826 carers were assessed or reviewed during the above period

The length of time from first contact to completed assessments is not collected or reported. Leicester City Council does not hold the information requested. This letter acts as a refusal notice under section 17.1 of the Freedom of Information Act 2000 because, in accordance with section 1.1 of the Act, the information is not held.

No. of carers assessments/reviews completed for the period 1st April 2011 to 31st December 2011(11/12 part)

905 carers have been assessed or reviewed during the above period

The length of time from first contact to completed assessments is not collected or reported. Leicester City Council does not hold the information requested. Therefore this letter acts as a refusal notice under section 17.1 of the Freedom of Information Act 2000 because, in accordance with section 1.1 of the Act, the information is not held.

The legislation allows you to use the information supplied for your own personal use. Please be aware that any commercial or other use, for example publication, sale, or redistribution may be a breach of copyright under the Copyright, Designs and Patents Act 1988 as amended unless you obtain the copyright holder's prior permission.

Not all the information that is supplied which is covered by copyright will be the Council's copyright, for example it may be the copyright of a government department or another Council. You should seek either the Council's consent or their consent as appropriate. The Council is willing to advise you of any such potential issues on request. In order to make a request to re-use the information please contact the Information Governance Manager using the details below.

If you are dissatisfied with the handling of your request please write to:

Information Governance Manager

Information and Support

Leicester City Council

FREEPOST (LE985/33)

New Walk Centre

LEICESTER LE1 6ZG

e-mail: FOIA@leicester.gov.uk

Your request for internal review should be submitted to the above address within 40 (forty) working days of receipt by you of this response. Any such request received after this time will only be considered at the Council's absolute discretion.

You can also complain to the Information Commissioner at:

Information Commissioner's Office

Wycliffe House

Water Lane

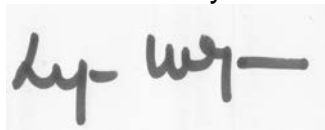
Wilmslow SK9 5AF

Telephone: 01625 545 700

www.informationcommissioner.gov.uk

Please be aware that the Information Commissioner does not normally consider appeals or complaints until the internal appeals and complaints processes of the public authority which is answering the request have been exhausted. You are therefore advised to complain or appeal to the Information Governance Manager before contacting the Commissioner.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Lynn Wyeth', is written on a light-colored rectangular background.

Lynn Wyeth

Information Governance Manager