

FREEDOM OF INFORMATION ACT 2000

Your request for information has now been considered and the Council's response to your questions is shown below.

You asked:

I have attached an excel template with 15 questions (Q1 – Q15) to be completed for each of your financial years 2010/11 to 2013/14 inclusive. Please refer to the definitions at the foot of the page for guidance on the intended meaning of any terms and do not hesitate to get in touch with me if any of the questions are at all unclear.

Please find attached the completed spreadsheet. Please note the following.

- Expenditure (Q1 to Q6) – as requested, we have provided actual expenditure for 10/11 and budget figures for 11/12. Budgets for future years do not currently exist; therefore we are unable to provide this information. This letter acts as a refusal notice under section 17.1 of the Freedom of Information Act 2000 because, in accordance with section 1.1 of the Act, this information is not held by Leicester City Council.
- All figures shown under Q1 to Q6 represent the direct cost of service provision. As requested in your clarification e mail, we have included Care Management Costs as a separate line. This includes the cost of Local Authority Social Workers and other staff in the management of care.
- Care Hours (Q7 to Q9) – Forecasts are not routinely made of the number of hours of domiciliary care, either for the current year or for future years. Therefore, we have only been able to provide information for the last financial year. This letter acts as a refusal notice under section 17.1 of the Freedom of Information Act 2000 because, in accordance with section 1.1 of the Act, this information is not held by Leicester City Council.
- Care Hours for Reablement – we have included the number of hours of reablement as a separate line, all of which are provided directly by the local authority. Whilst the vast majority of these hours are likely to be for people over the age of 65, we have not been able to identify the exact number of hours which relate to the elderly.
- Q13 & Q14 – note that the sum of these two answers is greater than the total number of elderly service users. This is because there were 646 individuals who were in receipt of both local authority services and independent sector services.

The legislation allows you to use the information supplied for your own personal use. Please be aware that any commercial or other use, for example publication, sale, or redistribution may be a breach of copyright under the Copyright, Designs and Patents Act 1988 as amended unless you obtain the copyright holder's prior permission.

Not all the information that is supplied which is covered by copyright will be the Council's copyright, for example it may be the copyright of a government department or another Council. You should seek either the Council's consent or their consent as appropriate. The Council is willing to advise you of any such potential issues on request. In order to make a request to re-use the information please contact the Information Governance Manager using the details below.

If you are dissatisfied with the handling of your request please write to:

Information Governance Manager
Information and Support
Leicester City Council
FREEPOST (LE985/33)
New Walk Centre
LEICESTER LE1 6ZG
e-mail: FOIA@leicester.gov.uk

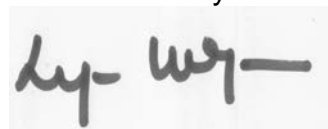
Your request for internal review should be submitted to the above address within 40 (forty) working days of receipt by you of this response. Any such request received after this time will only be considered at the Council's absolute discretion.

You can also complain to the Information Commissioner at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow SK9 5AF
Telephone: 01625 545 700
www.informationcommissioner.gov.uk

Please be aware that the Information Commissioner does not normally consider appeals or complaints until the internal appeals and complaints processes of the public authority which is answering the request have been exhausted. You are therefore advised to complain or appeal to the Information Governance Manager before contacting the Commissioner.

Yours sincerely



Lynn Wyeth
Information Governance Manager