

## **FREEDOM OF INFORMATION ACT 2000**

Your request for information has now been considered and the Council's response to your questions is shown below.

**You asked:**

**My questions are split into two parts and are as follows:**

**Please confirm whether any employees in your council have lone worker protection devices.**

Leicester City Council does have employees which have lone worker devices.

**If yes to question one, please provide the number of devices purchased.**

Lone worker devices will be bought on an as they are needed basis from our stationery supplier. This will be purchased along with other stationery supplies. We do not keep a central log of when these devices are purchased, and would need to check individual items on every stationery order made.

Section 12 of the Act makes provision for public authorities to refuse requests for information where the cost of dealing with them would exceed the appropriate limit, which for local government is set at £450. This represents the estimated cost of one person spending more than 18 hours in determining whether the department holds the information, locating, retrieving and then extracting the information.

We are unable to estimate how long it will take to process your request, since there will be thousands of orders, and each order will need to be retrieved and looked at to see if any devices have been purchased.

This is therefore a Refusal Notice under section 17.1 of the Freedom of Information Act, because under the provisions of section 12.1 of the Act, the Council estimates that to comply with your request in its current form will exceed the appropriate limit.

**Please provide the name of the company that you purchased the devices from.**

These devices are purchased from our stationery suppliers; this was ESPO and changed to: Supplies Team on the Monday, 28th November 2011.

**Please provide the date the devices were purchased, the contract length and value.**

See answer to first question.

**Please provide the job titles of the persons who are / or would be responsible for lone worker protection in your Council.**

The operational control for protection of lone workers rests with individual line managers within the corporate health and safety policy.

**Please list the name, address and contact details (phone, email) of this person.**

Non applicable, see above answer.

## **Part two – Council Telecare Services**

**Please confirm whether your council has purchased any panic buttons / alarms for those under your council's care (i.e. Telecare or telehealth).**

Yes

**If yes to question one, please provide the number of devices purchased.**

Panic buttons/alarms will be bought on an as they are needed basis from our stationery supplier. This will be purchased along with other stationery supplies. We do not keep a central log of when these devices are purchased, and would need to check individual items on every stationary order made.

Section 12 of the Act makes provision for public authorities to refuse requests for information where the cost of dealing with them would exceed the appropriate limit, which for local government is set at £450. This represents the estimated cost of one person spending more than 18 hours in determining whether the department holds the information, locating, retrieving and extracting the information.

We are unable estimate how long it will take to process your request, since there will be thousands of orders, and each order will need to be retrieved and looked at to see if any panic buttons/alarms have been purchased.

This is therefore a Refusal Notice under section 17.1 of the Freedom of Information Act, because under the provisions of section 12.1 of the Act, the Council estimates that to comply with your request in its current form will exceed the appropriate limit.

**Please provide the name of the company that you purchased the devices from.**

These devices are purchased from our stationery suppliers, which was ESPO up until November 2011. Since then we use Supplies Team.

**Please provide the date the devices were purchased, the contract length and value.**

Please see above answers.

**Please provide the job titles of the persons who are / or would be responsible for telecare services in your Council.**

The operational control rests with Telecare.

**Please list the name, address and contact details (phone, email) of this person.**

Please see above answer.

The legislation allows you to use the information supplied for your own personal use. Please be aware that any commercial or other use, for example publication, sale, or redistribution may be a breach of copyright under the Copyright, Designs and Patents Act 1988 as amended unless you obtain the copyright holder's prior permission.

Not all the information that is supplied which is covered by copyright will be the Council's copyright, for example it may be the copyright of a government department or another Council. You should seek either the Council's consent or their consent as appropriate. The Council is willing to advise you of any such potential issues on request. In order to make a request to re-use the information please contact the Information Governance Manager using the details below.

If you are dissatisfied with the handling of your request please write to:

**Information Governance Manager**  
**Information and Support**  
**Leicester City Council**  
**FREEPOST (LE985/33)**  
**New Walk Centre**  
**LEICESTER LE1 6ZG**  
e-mail: [FOIA@leicester.gov.uk](mailto:FOIA@leicester.gov.uk)

Your request for internal review should be submitted to the above address within 40 (forty) working days of receipt by you of this response. Any such request received after this time will only be considered at the Council's absolute discretion.

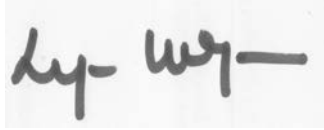
You can also complain to the Information Commissioner at:

**Information Commissioner's Office**  
**Wycliffe House**  
**Water Lane**  
**Wilmslow SK9 5AF**  
**Telephone: 01625 545 700**  
[www.informationcommissioner.gov.uk](http://www.informationcommissioner.gov.uk)

Please be aware that the Information Commissioner does not normally consider appeals or complaints until the internal appeals and complaints

processes of the public authority which is answering the request have been exhausted. You are therefore advised to complain or appeal to the Information Governance Manager before contacting the Commissioner.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Lynn Wyeth', is written on a light-colored rectangular background.

**Lynn Wyeth**  
**Information Governance Manager**