

FREEDOM OF INFORMATION ACT 2000 - Garden Waste Collection

Your request for information has now been considered and the Council's response to your questions is shown below.

You asked:

I would like to make a request under the Freedom of Information Act as follows:

1. Does the Council operate a garden waste collection service?

Residents are able to request a free bulk collection for up to 15 bags of garden waste, deliver it themselves to the two CAA sites or put it within their wheeled bin if they have room.

2. If so, does the Council charge residents for this service? How much?

N/A

3. If paid for, how many subscribers (a) does the service currently have (b) have there been in each year the service was available?

N/A

4. If paid for, how many subscribers join and leave the service on average each year?

N/A

5. What is the total cost to the Council/contractor of operating the service each year? What is the unit cost per subscriber?

N/A

6. What is the total revenue of the service each year?

N/A

7. How many collection trucks are used in providing the service? Who owns the trucks and what did they cost to purchase/hire?

N/A

8. If operated as a wheelie bin service, how many garden waste bins are collected by the crews per hour, on average?

N/A

9. Who is the Council's supplier of garden waste wheelie bins (if used) and what was the most recent unit cost?

N/A

10. What plans does the Council have to (a) expand the service (b) increase/introduce charges in the next three years?

The Council is currently looking at the feasibility of introducing a garden waste wheeled bin service with its contractor, Biffa.

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If you are dissatisfied with the handling of your request please write to:

**Head of Information Governance
Information and Support
Leicester City Council
FREEPOST (LE985/33)
New Walk Centre
LEICESTER LE1 6ZG
e-mail: FOIA@leicester.gov.uk**

Your request for internal review should be submitted to the above address within 40 (forty) working days of receipt by you of this response. Any such request received after this time will only be considered at the Council's absolute discretion.

You can also complain to the Information Commissioner at:

**Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow SK9 5AF
Telephone: 01625 545 700
www.informationcommissioner.gov.uk**

Please be aware that the Information Commissioner does not normally consider appeals or complaints until the internal appeals and complaints processes of the public authority which is answering the request have been exhausted. You are therefore advised to complain or appeal to Head of Information Governance before contacting the Commissioner.

Yours sincerely

Lynn Wyeth
Head of Information Governance