

FREEDOM OF INFORMATION ACT 2000

Your request for information has now been considered and the Council's response to your questions is shown below.

You asked

Mobile Communications Information Request

- 1) Do you have a mobile phone policy? If yes please provide a copy of this policy and details of who in your organisation ensures compliance with this policy.

Response – copy is attached

- 2) Who is the supplier with whom your organisation has a contract?

Response - EverythingEverywhere (Orange)

Who is the network provider?

Response - EverythingEverywhere (Orange – T-Mobile)

- 3) What is the commencement date and expiry date of the contract?

Response - Contracts are rolling 24 month. There has just been a major renewal of 60% of our estate starting 1st September 2011

- a. **Did you utilise a Framework Agreement for this contract? – Response Yes**

- b. If yes which Framework Agreement? Response -Buying Solutions - Mobile Solutions II Framework

If no to question 4) a. Did you collaborate with another public sector agency for this contract? If yes whom?

- 4) Please provide device details in the template below:

Response

Type	Make	Model(s)	No of devices currently in contract
Smart Mobile Phones	Blackberry HTC Apple	8100 – 9700 P6500, Touch iPhone3GS &	618 356 20

		4	
Standard Mobile Phone	Nokia Samsung Sony Ericsson	Various Various Various	1875 55 6
Tablets	Apple	iPad 2GS	1
Mobile Broadband	Option ZTE	ICON225 MF636	102 68

5) How many call minutes per month are included in the contract? [Response - None](#)

6) How many texts per month are included in the contract? [Response - None](#)

7) What (domestic) data provision is included in the contract? [Response - 500Mb per data contract](#)

8) What (overseas) data roaming provision is included in the contract? [Response - None](#)

9) Within your organisation who is responsible for the mobile phone contract? Please state name, job title and office address

[Response](#)
[Peter Kay](#)
[Infrastructure & Security Manager](#)
[Leicester city Council](#)
[New Walk Centre](#)
[Welford Place](#)
[Leicester](#)
[LE1 6ZG](#)

10) Specify the total mobile phone contract spend for both the previous Financial Year and for this Financial Year (to last month end)?

[Response](#)
[4/2010-3/2011 = £515,718](#)
[4/2011-9/2011 = £261,309](#)

11) Are there any employees within your organisation who use personal mobile phones for work related activities and claim call costs back through expenses? [Response - No](#)

12) Is your organisation currently a user of Near Field Communications technologies? If no, have you considered this technology previously? [Response - No, not currently but we are aware of the technology](#)

13) Is your organisation currently a user of radio frequency tags for clocking in or route noting (i.e. for security patrols)? If no, have you considered this

technology previously? [Response - No, not currently but we are aware of the technology](#)

14) What cost saving opportunities has your organisation pursued in the last 24 months in relation to mobile communications?

[Response](#)

[The Council has reviewed their mobile device policy and is centralising budgets to achieve tighter controls. Inactive accounts are monitored and ceased where appropriate. 20% savings have been achieved by moving to more suitable tariffs](#)

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If you are dissatisfied with the handling of your request please write to:

**Head of Information Governance
Information and Support
Leicester City Council
FREEPOST (LE985/33)
New Walk Centre
LEICESTER LE1 6ZG
e-mail: foia@leicester.gov.uk**

Your request for internal review should be submitted to the above address within 40 (forty) working days of receipt by you of this response. Any such request received after this time will only be considered at the Council's absolute discretion.

You can also complain to the Information Commissioner at:

**Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow SK9 5AF
Telephone: 01625 545 700**

www.informationcommissioner.gov.uk

Please be aware that the Information Commissioner does not normally consider appeals or complaints until the internal appeals and complaints processes of the public authority which is answering the request have been exhausted. You are therefore advised to complain or appeal to Head of Information Governance before contacting the Commissioner.

Yours sincerely

Lynn Wyeth
Head of Information Governance