

FREEDOM OF INFORMATION ACT 2000 - Complaints to Trading Standards

Your request for information has now been considered and the Council's response to your questions is shown below.

You asked:

- 1. Please could you advise how many complaints received regarding a named Builder since 2008 when he was prosecuted by Trading Standards under the Enterprise Act.**
- 2. Could you also provide details of the nature of the complaints received and the post codes of the complaints in the area received.**

The information requested is exempt under Section 44 of the Freedom of Information Act.

The information requested is specified information under the Enterprise Act. Under s237 of the Enterprise Act such information must not be disclosed unless specifically allowed under the act. The request does not fall into any of the disclosure gateways the usual one being for civil proceedings.

Section 44 states that you do not need to disclose information in response to a request if its disclosure, other than under the FOIA:

- is prohibited by any enactment;
- is incompatible with any Community obligation; or
- would be a contempt of court

This is an absolute exemption and there is therefore no requirement to consider the public interest.

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

**Head of Information Governance
Information and Support
Leicester City Council
FREEPOST (LE985/33)
New Walk Centre
LEICESTER LE1 6ZG
e-mail: foia@leicester.gov.uk**

Please remember to quote the reference number above in any future communications.

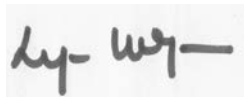
Your request for internal review should be submitted to the above address within 40 (forty) working days of receipt by you of this response. Any such request received after this time will only be considered at the Council's absolute discretion.

You can also complain to the Information Commissioner at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow SK9 5AF
Telephone: 01625 545 700
www.informationcommissioner.gov.uk

Please be aware that the Information Commissioner does not normally consider appeals or complaints until the internal appeals and complaints processes of the public authority which is answering the request have been exhausted. You are therefore advised to complain or appeal to Head of Information Governance before contacting the Commissioner.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Lynn Wyeth', is shown on a light-colored rectangular background.

Lynn Wyeth
Head of Information Governance