

Please ask for: Lynn Wyeth  
Direct Line: 0116 252 7605  
E-mail: lynn.wyeth@leicester.gov.uk  
Our Ref: FOI Ref 1290  
Date: 1<sup>st</sup> May 2012

**Nicola Wilkinson**  
[nick.w2@gmail.com](mailto:nick.w2@gmail.com)

Dear Ms Wilkinson

## **FREEDOM OF INFORMATION ACT 2000**

Your request for information has now been considered and the Council's response to your questions is shown below.

### **You asked:**

**Can you please tell me the number of bonfire complaints in the Rowley Fields area (residential and allotment related) to the air pollution team in the years 2010 and 2011?**

### **ANSWER**

We have already contacted you stating that we require further information in order to identify and locate the information you have asked for. In particular, it is necessary to know the exact area that you are describing as "Rowley Fields". Until we have that information we cannot answer the parts of your request that are undefined in this way.

Once you have clarified your request, we will be able to reconsider your request. As you were told in our email of 24<sup>th</sup> April 2012, if this clarification is not received within two months from that date your request will be considered to have lapsed. Under section 1(3) of the Freedom of Information Act (FOIA), a public authority need not comply with a request unless any further information reasonably required to locate the information is supplied.

**The number of bonfire complaints to the Allotments teams for the same time period for the same area covering both the residential and allotments.**

Leicester City Council holds no record\* of any complaint being made about allotment bonfires allegedly taking place on the Rowley Fields Allotment during the period January 2010 – December 2011.

Historically we have received bonfire complaints concerning the Rowley Fields Allotment, the majority of which took place in 2007. The last recorded complaint was made in May 2009.

\*The above search was conducted using the UNIFORM complaint recording database. Searches were carried out on the UPRN for 'Rowley Fields Allotment' and also on the 'Street Record' for all roads within close vicinity to the Allotments. It is possible that errors have been made on UNIFORM entries resulting in complaint records not being picked up by the search. This sometimes occurs where no complaint address was entered or both the complainant and complaint address were recorded as being the same; a common outcome where the complaint address is not known by the complainant.

In addition to the above statement no officer working in the Pollution team can recall investigating any complaint about this allotment during the specified time period.

Many societies have complete bans on fires on sites during summer months and have been very active in reducing the number of fires.

Recycling of metal and plastic is being undertaken to reduce the amount waste placed into skips or burnt.

The council provides a service to chip any brash on sites thus reducing again the number of fires. The Rowley Fields allotment site has frequently used this service.

**The number of bonfire complaints to the central complaints desk for the city council for the same area and the same time period.**

**Please provide the break down as follows;**

<b>Date &amp; Time</b>	<b>Related to residential/allotment</b>	<b>Number of individual complaints received</b>	<b>Actions taken</b>

Please see the answer to question 1.

The legislation allows you to use the information supplied for your own personal use. Please be aware that any commercial or other use, for example publication, sale, or redistribution may be a breach of copyright under the Copyright, Designs and Patents Act 1988 as amended unless you obtain the copyright holder's prior permission.

Not all the information that is supplied which is covered by copyright will be the Council's copyright, for example it may be the copyright of a government department or another Council. You should seek either the Council's consent or their consent as appropriate. The Council is willing to advise you of any such potential issues on request. In order to make a request to re-use the information please contact the Information Governance Manager using the details below.

If you are dissatisfied with the handling of your request please write to:

**Information Governance Manager**  
**Information and Support**  
**Leicester City Council**  
**FREEPOST (LE985/33)**  
**New Walk Centre**  
**LEICESTER LE1 6ZG**  
e-mail: [FOIA@leicester.gov.uk](mailto:FOIA@leicester.gov.uk)

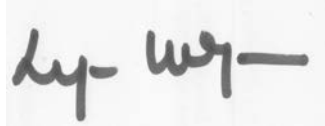
Your request for internal review should be submitted to the above address within 40 (forty) working days of receipt by you of this response. Any such request received after this time will only be considered at the Council's absolute discretion.

You can also complain to the Information Commissioner at:

**Information Commissioner's Office**  
**Wycliffe House**  
**Water Lane**  
**Wilmslow SK9 5AF**  
**Telephone: 01625 545 700**  
[www.informationcommissioner.gov.uk](http://www.informationcommissioner.gov.uk)

Please be aware that the Information Commissioner does not normally consider appeals or complaints until the internal appeals and complaints processes of the public authority which is answering the request have been exhausted. You are therefore advised to complain or appeal to the Information Governance Manager before contacting the Commissioner.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Lynn Wyeth', is written on a light-colored rectangular background.

**Lynn Wyeth**  
**Information Governance Manager**