

## **FREEDOM OF INFORMATION ACT 2000**

Your request for information has now been considered and the Council's response to your questions is shown below.

### **You asked:**

In the financial year (a) 2009/10 (b) 2010/11 how much was spent by your organisation on providing foreign language translation services (i.) for written communications (ii.) for verbal communications (iii.) in total? [If you are unable to answer questions (i.) and (ii.) I would still require point (iii.) to be answered.]

### **Answer:**

Information held as a total amount, not separate between written and verbal.

Total for 2009-10 is £225,729

Total for 2010-11 is £195,036

What is the full list of languages your organisation has provided translation services for in the year (a) 2009/10 (b) 2010/11? [If you are unable to provide the data in financial years, I would accept it being presented in (a) 2009 (b) 2010 (c) up until the request response date.]

[Please see attached spread sheet for a full list of languages provided in translations services.](#)

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Not all the information that is supplied which is covered by copyright will be the Council's copyright, for example it may be the copyright of a government department or another Council. You should seek either the Council's consent or their consent as appropriate. The Council is willing to advise you of any such potential issues on request. In order to make a request to re-use the information please contact the Head of Information Governance using the details below.

If you are dissatisfied with the handling of your request please write to:

**Head of Information Governance**  
**Information and Support**  
**Leicester City Council**  
**FREEPOST (LE985/33)**  
**New Walk Centre**  
**LEICESTER LE1 6ZG**  
e-mail: [foia@leicester.gov.uk](mailto:foia@leicester.gov.uk)

Your request for internal review should be submitted to the above address within 40 (forty) working days of receipt by you of this response. Any such request received after this time will only be considered at the Council's absolute discretion.

You can also complain to the Information Commissioner at:

**Information Commissioner's Office**

**Wycliffe House**

**Water Lane**

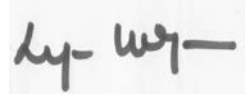
**Wilmslow SK9 5AF**

**Telephone: 01625 545 700**

[www.informationcommissioner.gov.uk](http://www.informationcommissioner.gov.uk)

Please be aware that the Information Commissioner does not normally consider appeals or complaints until the internal appeals and complaints processes of the public authority which is answering the request have been exhausted. You are therefore advised to complain or appeal to Head of Information Governance before contacting the Commissioner.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Lynn Wyeth', is written on a light-colored rectangular background.

**Lynn Wyeth**

**Head of Information Governance**