

Thank you for your email of 2nd November 2011 where you requested information about:

1) Allocation of funds /support from the Supporting Residents and Tenants (STAR Programme) in the New Parks ward

Our STAR team in the New Parks area of the city works across 4 wards (New Parks, Western Park, Fosse and Westcotes).

In order to provide you with the information we would have to carry out a manual search of all our files for these 4 wards to isolate just those that relate to New Parks.

Section 12 of the Act makes provision for public authorities to refuse requests for information where the cost of dealing with them would exceed the appropriate limit, which for Local Authorities is set at £450. This represents the estimated cost of one person spending 2.5 working days in determining whether the department holds the information, locating, retrieving and extracting the information.

We estimate that it will take us in excess of 2.5 working days to determine appropriate material and locate, retrieve and extract the information in reference to your request. Therefore, your request will not be processed further.

You may wish to refine your request by narrowing its scope by being more specific about what information you particularly wish to obtain, including any dates or period of time relevant to the information required.

2) This to be broken down by ethnicity for the last 5 years

We do collect information based on ethnicity but this is anonymised and does not identify people by ward.

Therefore, we have to refuse this request under section 17.1 of the Freedom of Information Act 2000 because, in accordance with this section of the Act, this information is not held.

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

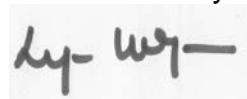
**Head of Information Governance
Information and Support
Leicester City Council
FREEPOST (LE985/33)
New Walk Centre
LEICESTER LE1 6ZG
e-mail: foia@leicester.gov.uk**

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow SK9 5AF
Telephone: 01625 545 700
www.informationcommissioner.gov.uk

Yours sincerely

A handwritten signature in black ink, appearing to read 'Lynn Wyeth', is placed over a light grey rectangular background.

Lynn Wyeth
Head of Information Governance