FREEDOM OF INFORMATION ACT 2000

Your request for information has now been considered and the Council's response to your questions is shown below.

You asked:

When, where and how frequent are the Councillors Ward "Surgeries" for the Humberstone and Hamilton Ward?

ANSWER:

Surgeries are held at:

Netherhall Neighbourhood Centre, Armadale Drive, LE5 1RT 2nd Thursday of each month, 10.00am -11.00am

Humberstone Neighbourhood Housing Office, 200 Uppingham Road, LE5 0QG 2nd Thursday of each month 3.30pm - 4.30pm

Hamilton Library & Learning Centre, Maidenwell Ave LE5 1BL 3rd Thursday of each month, 3.30pm - 4.30pm

Councillors will hold a walkabout in a particular area of the Ward during the first week of each month (weather permitting).

How are they advertised and where?

Surgeries are advertised in The Link magazine - circulated to all houses in the City and on the Council's website. Posters are displayed at each venue and are sent to Council departments for circulation to all council-run offices within the Ward. Councillors also receive a small number to circulate as they wish.

Why have none - in recent times - ever been held in Humberstone Village? Venues are selected on location, accessibility and availability within the Ward. Surgeries were held at the Royal British Legion Club and Institute, Main Street, Humberstone until December 2009 but cancelled due to lack of attendance.

Will our Councillors please remember that not all their Constituents are "online" or do not receive the Leicester Link?

In respect of homes in the area not receiving copies of Leicester Link, it would be very helpful if you could let us know which roads or addresses do not receive regular copies of the magazine. We will be happy to take the matter up with our distribution company and rectify this

The legislation allows you to use the information supplied for your own personal use. Please be aware that any commercial or other use, for example publication, sale, or redistribution may be a breach of copyright under the Copyright, Designs and Patents Act 1988 as amended unless you obtain the copyright holder's prior permission.

Not all the information that is supplied which is covered by copyright will be the Council's copyright, for example it may be the copyright of a government department or another Council. You should seek either the Council's consent or their consent as appropriate. The Council is willing to advise you of any such potential issues on request. In order to make a request to re-use the information please contact the Information Governance Manager using the details below.

If you are dissatisfied with the handling of your request please write to:
Information Governance Manager
Information and Support
Leicester City Council
FREEPOST (LE985/33)
New Walk Centre
LEICESTER LE1 6ZG

e-mail: FOIA@leicester.gov.uk

Your request for internal review should be submitted to the above address within 40 (forty) working days of receipt by you of this response. Any such request received after this time will only be considered at the Council's absolute discretion.

You can also complain to the Information Commissioner at:

Information Commissioner's Office Wycliffe House Water Lane Wilmslow SK9 5AF

Telephone: 01625 545 700

www.informationcommissioner.gov.uk

Please be aware that the Information Commissioner does not normally consider appeals or complaints until the internal appeals and complaints processes of the public authority which is answering the request have been exhausted. You are therefore advised to complain or appeal to the Information Governance Manager before contacting the Commissioner.

Yours sincerely

Lynn Wyeth

Information Governance Manager