

## FREEDOM OF INFORMATION ACT 2000 - Waste Collection

Your request for information has now been considered and the Council's response to your questions is shown below.

**You asked:**

**I would be grateful if you could provide me with the following information under the Freedom of Information Act 2000.**

**1) Is Waste Collection for your authority carried out by inhouse resources or outsourced to a third party?**

Outsourced

**2) If Outsourced:**

**a. Which outsourcing firm(s) are used?**

Biffa

**b. When did the contract(s) start?**

2003

**c. What is the annual contract value(s)?**

£12.6m

**d. How long are the contract(s) and by how long can they be extended (if at all)?**

25 years to 2028. There is no provision for extension.

**3) If Inhouse, what is the approximate budgeted cost for Waste Collection per annum?**

N/A

**4) What Waste Collection services are provided to households?**

**a. Weekly or Fortnightly collection?**

weekly

**b. Wheelie bin/bags/other?**

Wheeled bins

**c. Do you offer recycling services? If so do customers sort their own recycling or do you sort it for them?**

Residents use orange bags for Co-mingled recyclates which are collected and sorted at Biffa's Materials Recovery Facility.

**5) Approximately how many tonnes of waste do you collect per annum?**

114,000

**How many households do you serve?**

127,100

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If you are dissatisfied with the handling of your request please write to:

**Head of Information Governance  
Information and Support  
Leicester City Council  
FREEPOST (LE985/33)  
New Walk Centre  
LEICESTER LE1 6ZG  
e-mail: [FOIA@leicester.gov.uk](mailto:FOIA@leicester.gov.uk)**

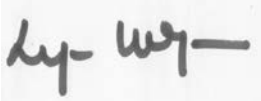
Your request for internal review should be submitted to the above address within 40 (forty) working days of receipt by you of this response. Any such request received after this time will only be considered at the Council's absolute discretion.

You can also complain to the Information Commissioner at:

**Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow SK9 5AF  
Telephone: 01625 545 700  
[www.informationcommissioner.gov.uk](http://www.informationcommissioner.gov.uk)**

Please be aware that the Information Commissioner does not normally consider appeals or complaints until the internal appeals and complaints processes of the public authority which is answering the request have been exhausted. You are therefore advised to complain or appeal to Head of Information Governance before contacting the Commissioner.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Lynn Wyeth', is written over a light grey rectangular background.

**Lynn Wyeth**  
**Head of Information Governance**