

## FREEDOM OF INFORMATION ACT 2000

Your request for information has now been considered and the Council's response to your questions is shown below.

### You asked:

**As you are aware Supported Living providers are not currently required to register with the Care Quality commission. Therefore this information of suppliers is only available from Local Authorities. Please can you therefore supply a full list of all your supported living providers with full contact details including phone numbers and email addresses.**

Please find attached at Appendix A, a list showing the supported living providers that our Adults Social Care Service Contracting and Procurement Unit has contracts with.

Attached at Appendix B is a spreadsheet listing the supported living providers with which our Housing-related Support sector has contracts. This is an extract from our Service Directory for Housing-related Support, which is searchable via the following web page:

<http://supportingpeople.leicester.gov.uk/welcome/service-providers/>

In both of these lists the postal address and a telephone number for each organisation is shown.

We do not hold generic email addresses for the organisations concerned. The email addresses held for these organisations generally contain the names of individuals. Where an email address contains the forename of an individual only, this has been provided. However, where an email address shows both forename and surname, this has been redacted on the basis that the names of these individuals are personal data.

On the basis that we do not hold generic email addresses for the organisations concerned, this is a Refusal Notice under Section 17.1 of the Freedom of Information Act 2000, because in accordance with Section 1.1 of the Act this information is not held.

To the extent that the email addresses held for all except 2 organisations have been withheld because they show the forenames and surnames of individual employees, this is a Refusal Notice under Section 17.1 of the Freedom of Information Act 2000, because this information is exempt from release under section 40 (personal information) of the the Act. Section 40(2) of the Freedom of Information Act provides that personal data about third parties is exempt information if one of the conditions set out in section 40(3) is satisfied.

Disclosure of the names and e-mail address of these individuals would breach the fair processing principles set out in the Data Protection Act (DPA), as it would be unfair to the person(s) concerned and is confidential personal data about them. Section 40 is an absolute exemption and there is therefore no requirement to consider the public interest.

The legislation allows you to use the information supplied for your own personal use. Please be aware that any commercial or other use, for example publication, sale, or redistribution may be a breach of copyright under the Copyright, Designs and Patents Act 1988 as amended unless you obtain the copyright holder's prior permission.

Not all the information that is supplied which is covered by copyright will be the Council's copyright, for example it may be the copyright of a government department or another Council. You should seek either the Council's consent or their consent as appropriate. The Council is willing to advise you of any such potential issues on request. In order to make a request to re-use the information please contact the Head of Information Governance using the details below.

If you are dissatisfied with the handling of your request please write to:

**Head of Information Governance  
Information and Support  
Leicester City Council  
FREEPOST (LE985/33)  
New Walk Centre  
LEICESTER LE1 6ZG  
e-mail: [foia@leicester.gov.uk](mailto:foia@leicester.gov.uk)**

Your request for internal review should be submitted to the above address within 40 (forty) working days of receipt by you of this response. Any such request received after this time will only be considered at the Council's absolute discretion.

You can also complain to the Information Commissioner at:

**Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow SK9 5AF  
Telephone: 01625 545 700  
[www.informationcommissioner.gov.uk](http://www.informationcommissioner.gov.uk)**

Please be aware that the Information Commissioner does not normally consider appeals or complaints until the internal appeals and complaints processes of the public authority which is answering the request have been exhausted. You are therefore advised to complain or appeal to Head of Information Governance before contacting the Commissioner.