

FREEDOM OF INFORMATION ACT 2000

Your request for information has now been considered and the Council's response to your questions is shown below.

You asked:

Please provide details of:

- **How many individuals in your council have been assessed for adult social care in each of the last five financial years.**
- Number of assessments completed in the year, for new clients, aged 18 years and over:

	2007/08	2008/09	2009/10	2010/11	2011/12
Assessments completed in the year 1 st April to 31 st March	2,835	2,869	4,106	3,546	3,116

- **How many have been categorised in each band (low, moderate, substantial and critical [according to the DH [Fair access to care services](#) guidance]) in each year**

Section 12 of the Act makes provision for public authorities to refuse requests for information where the cost of dealing with them would exceed the appropriate limit, which for local government is set at £450. This represents the estimated cost of one person spending more than 18 hours in determining whether the department holds the information, locating, retrieving and extracting the information.

This is therefore a Refusal Notice under section 17.1 of the Freedom of Information Act, because under the provisions of section 12.1 of the Act, the Council estimates that to comply with your request in its current form will exceed the appropriate limit.

You may wish to refine your request by narrowing its scope by being more specific about what information you particularly wish to obtain, including any dates or period of time relevant to the information required. We have a duty to advise and assist you in refining your request under s16 of the Act; please do not hesitate to contact us if you need further help.

- **What support has been offered to individuals placed in each category (low, moderate, substantial and critical [according to the DH [Fair access to care services](#) guidance]) in each year**

Individuals that are assessed as 'substantial' and 'critical' are offered services from the council

Individuals in the 'low' and 'moderate' category are sign posted to organisations that receive a grant from the council to provide services on their behalf.

Please can you also provide details on how many individuals in your council have sold their homes to pay for residential care in each financial year since 1997-98

This is not submitted as part of our statutory return and would require a manual trawl of individual case files dating back to 1997.

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What is the average length of time for an assessment of somebody for adult social care in the last year for which figures are available?

Time from first contact to completion of assessment:	
Timebands:	2011/12
Less than or equal to 2 days	977
More than two days and less than or equal to 2 weeks	766
More than 2 weeks and less than or equal to 4 weeks	320
More than 4 weeks and less than or equal to 3 months	468
More than 3 months	585
Total clients	3116

How many adults in your council have had to be re-assessed due to moving from a different council in each of the last five years, and in each year, what was the average wait before requesting an assessment and receiving support for those who are eligible?

The Council does not hold this information. Therefore this letter acts as a refusal notice under section 17.1 of the Freedom of Information Act 2000 because, in accordance with section 1.1 of the Act, this information is not held by Leicester City Council.

The legislation allows you to use the information supplied for your own personal use. Please be aware that any commercial or other use, for example publication, sale, or redistribution may be a breach of copyright under the Copyright, Designs and Patents Act 1988 as amended unless you obtain the copyright holder's prior permission.

Not all the information that is supplied which is covered by copyright will be the Council's copyright, for example it may be the copyright of a government department or another Council. You should seek either the Council's consent or their consent as appropriate. The Council is willing to advise you of any such potential issues on request. In order to make a request to re-use the information please contact the Information Governance Manager using the details below.

If you are dissatisfied with the handling of your request please write to:

Information Governance Manager
Information and Support
Leicester City Council
FREEPOST (LE985/33)
New Walk Centre
LEICESTER LE1 6ZG
e-mail: FOIA@leicester.gov.uk

Your request for internal review should be submitted to the above address within 40 (forty) working days of receipt by you of this response. Any such request received after this time will only be considered at the Council's absolute discretion.

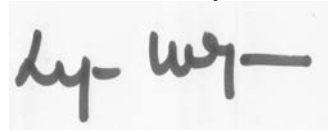
You can also complain to the Information Commissioner at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow SK9 5AF
Telephone: 01625 545 700
www.informationcommissioner.gov.uk

Please be aware that the Information Commissioner does not normally consider appeals or complaints until the internal appeals and complaints processes of the public authority which is answering the request have been

exhausted. You are therefore advised to complain or appeal to the Information Governance Manager before contacting the Commissioner.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Lynn Wyeth', is written on a light-colored rectangular background.

Lynn Wyeth
Information Governance Manager