

FREEDOM OF INFORMATION ACT 2000

Your request for information has now been considered and the Council's response to your questions is shown below.

You asked:

I want to submit a freedom of information request for the following information relating to ICT & Telecommunications:

Current Fixed Line Provider - Supplier's name

ANSWER:

Virgin Media Business

Fixed Line Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract.

01/06/2015

Fixed Line- Duration

3 years

Number of Lines

6000

Minutes Provider - Supplier's name

Virgin Media Business

Minutes Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract.

01/06/2015

Minutes Monthly Spend- average spend

£5,700/month

Minute's Duration:

150,000 / month

Number of Extensions

8000

Fixed Broadband Provider - Supplier's name

Virgin Media Business

Fixed Broadband Renewal Date-

31/10/2016

Fixed Broadband Annual Spend- Annual average spend

£82,000

PBX Installation Date: - please provide day, month and year (month and year is also acceptable).

1990's. Currently being replaced by VOIP solution

Renewal Date on any leased Telephony systems - please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract.

None

Lease Provider- Supplier's name.

None

WAN Provider- please provide me with the main supplier(s)

Virgin Media Business

WAN Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract.

31/10/2016

WAN Annual Spend- Annual average spend

£390,000

If your organisation has a managed services contract which includes all or two out of three of the services stated above please state which of these is included with the contract. It would also be for me to if there are any other service support areas that are included within these contracts.

Managed Service Contract

- **Contract Title**
- **Supplier's Name**
- **Services Included (Contract Details)**
- **Total Contract Value**
- **Duration**
- **Expiry Date- please provide day, month and year (month and year is also acceptable)**
- **Review Date- please provide day, month and year (month and year is also acceptable)**
- **Internal Contact: please can you send me there full contact details including contact number and email and job title.**

None

The legislation allows you to use the information supplied for your own personal use. Please be aware that any commercial or other use, for example publication, sale, or redistribution may be a breach of copyright under the Copyright, Designs and Patents Act 1988 as amended unless you obtain the copyright holder's prior permission.

Not all the information that is supplied which is covered by copyright will be the Council's copyright, for example it may be the copyright of a government department or another Council. You should seek either the Council's consent or their consent as appropriate. The Council is willing to advise you of any such potential issues on request. In order to make a request to re-use the information please contact the Information Governance Manager using the details below.

If you are dissatisfied with the handling of your request please write to:

Information Governance Manager
Information and Support
Leicester City Council
FREEPOST (LE985/33)
New Walk Centre
LEICESTER LE1 6ZG
e-mail: FOIA@leicester.gov.uk

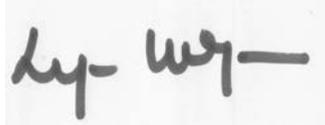
Your request for internal review should be submitted to the above address within 40 (forty) working days of receipt by you of this response. Any such request received after this time will only be considered at the Council's absolute discretion.

You can also complain to the Information Commissioner at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow SK9 5AF
Telephone: 01625 545 700
www.informationcommissioner.gov.uk

Please be aware that the Information Commissioner does not normally consider appeals or complaints until the internal appeals and complaints processes of the public authority which is answering the request have been exhausted. You are therefore advised to complain or appeal to the Information Governance Manager before contacting the Commissioner.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Lynn Wyeth', written on a light-colored rectangular background.

Lynn Wyeth
Information Governance Manager