**BAsic Void Journey**

Tenant gives notice

May be referred to contractor for capital kitchen, bathroom, rewire etc

VOID

4-week termination period – property advertised and offered once termination period ends

Term

Void Survey and EPC carried out

Clearance, pest control, specialist clean, asbestos survey and removal

Void Works carried out

Further offers may occur

R T L

EV EOC

3 days If refused further offers made

Occupied

Occupation

6-week snag period

First Visit

Within 6 weeks of occupation

Any issues with work for the 6-week period are referred back to voids to deal with following this picked up by districts