

FREEDOM OF INFORMATION ACT 2000

Your request for information has now been considered and the Council's response to your questions is shown below.

You asked:

Under the Freedom of Information Act 2000, I request you to provide me with the following information.

- **The number of social workers employed within your local authority at (a) May 2010 and (b) at the time of the most recent available data**

May 2010 – 242
31/03/2012 – 303

- **The number of agency social workers contracted to your local authority at (a) May 2010 and (b) at the time of the most recent available data**

May 2010 – 5
31/03/2012 – 15

- **The number of open cases allocated to social workers within your local authority at (a) May 2010 and (b) at the time of the most recent available data**

Open allocations to Social Work Teams as at May 2010. (note: Service user can be open to more than one team).

Total count of open cases - 15,531
Total number of Service Users - 12,602

Open allocations to Social Work Teams as at March 2012. (note: Service user can be open to more than one team)

Total count of open cases - 15,127
Total number of Service Users – 14,892

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Not all the information that is supplied which is covered by copyright will be the Council's copyright, for example it may be the copyright of a government department or another Council. You should seek either the Council's consent or their consent as appropriate. The Council is willing to advise you of any

such potential issues on request. In order to make a request to re-use the information please contact the Information Governance Manager using the details below.

If you are dissatisfied with the handling of your request please write to:

Information Governance Manager
Information and Support
Leicester City Council
FREEPOST (LE985/33)
New Walk Centre
LEICESTER LE1 6ZG
e-mail: FOIA@leicester.gov.uk

Your request for internal review should be submitted to the above address within 40 (forty) working days of receipt by you of this response. Any such request received after this time will only be considered at the Council's absolute discretion.

You can also complain to the Information Commissioner at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow SK9 5AF
Telephone: 01625 545 700
www.informationcommissioner.gov.uk

Please be aware that the Information Commissioner does not normally consider appeals or complaints until the internal appeals and complaints processes of the public authority which is answering the request have been exhausted. You are therefore advised to complain or appeal to the Information Governance Manager before contacting the Commissioner.