

## FREEDOM OF INFORMATION ACT 2000

Your request for information has now been considered and the Council's response to your questions is shown below.

### You asked:

Please can you provide me with the answers to the following questions - where possible including any recharge costs to a central budget and ICT expenditure occurred through public finance initiatives that are off balance sheet.

1 - The total budgeted ICT expenditure (capital and revenue) for your organisation for 2010/11 and 2011/12?

2010/11	2011/12
£12,574,700	£13,293,500

2 - A breakdown of the actual / budgeted or estimate for 2010/11 and 2011/12 according to the following categories for your organisation, indicating the largest supplier for each category were known?

Category	Sub-category	2010/11 £000's	2011/12 £000's YTD	Largest Supplier
<b>Hardware</b>	Desktop computers			HP
	Portable computers			HP
	Servers			HP
	Network equipment	Inc. in comms	Inc. in comms	Cisco
	Storage			HP
	Peripherals			HP
	Total	£3,596.6	£1,676.4	
	IT consumables	£422.6	£190	
<b>Software</b>	Application licences	£2,551	£1,284.6	Microsoft
	Middleware licences	Inc. above	Inc. above	
	System licences	Inc. above	Inc. above	
<b>Services</b>	Hardware maintenance	£396.7	£263.9	Kelway
	Software maintenance	£1,625.8	£886	Capita
	Custom software	£0	£0	In-house
	IT outsourcing	£283.4	£283.4	Northgate
	Managed Communications	£0	£0	None
	IT consultancy	£24	£82	Solid Soft
	System integration	£0	£0	In-house
	Training	£54	£51	Software Box
<b>Comms</b>	Fixed line	£2,378	£1,172.6	BT
	Wireless	£513.7	£348	Orange
	Networking equipment	£256.9	£519.1	Cisco
<b>Staff</b>	Staff	194	194	

3 - If you have allocated spend in the IT outsourcing category, please identify which categories of IT service - as per the table below - are included in the contract(s) involved. If the relative percentages of spend are readily available (ie if you procure for these elements separately) then please also indicate these.

Service Category	Is this service included in the IT outsourcing contract(s)?	If available, please indicate the relevant percentage of your spend under IT outsourcing contracts.
Hosting	No	*
Desktop	No	
Application Development	No	
Application Management	No	
Service Integration and Management	No	

\* Note HR/Payroll is outsourced at an annual cost of £283,400

4 - Please indicate how you expect the total ICT budget for 2012/13 and 2013/14 to change for your organisation (please tick one only for each year)

	2012/13	2013/14
(a) increase by more than 10%		
(b) increase by less than 10%		
(c) remain the same		
(d) decrease by up to 10%	✓	✓
(e) decrease by more than 10%		

5 - Please provide a list of all the ICT projects that you are undertaking; the cost of these projects and the estimated completion dates for these projects. If it is not possible to provide this under the current Fol limits I am happy to accept a listing of your most up to date schedule of contracts or other record of contracts.

For your information this part of the letter constitutes a refusal notice under Section 17.1 of the Freedom of Information Act 2000 because an exemption under Section 21 of the Act is being applied, namely the information is accessible by other means, e.g. the Council Website as it is already in the public domain.

These are published on the Internet in our Procurement Plan:  
<http://www.leicester.gov.uk/business/selling-to-leicester-city-council/what-we-buy-contracts-tenders/>

The legislation allows you to use the information supplied for your own personal use. Please be aware that any commercial or other use, for example publication, sale, or redistribution may be a breach of copyright under the Copyright, Designs and Patents Act 1988 as amended unless you obtain the copyright holder's prior permission.

Not all the information that is supplied which is covered by copyright will be the Council's copyright, for example it may be the copyright of a government department or another Council. You should seek either the Council's consent or their consent as appropriate. The Council is willing to advise you of any such potential issues on request. In order to make a request to re-use the information please contact the Head of Information Governance using the details below.

If you are dissatisfied with the handling of your request please write to:

**Head of Information Governance**  
**Information and Support**  
**Leicester City Council**  
**FREEPOST (LE985/33)**  
**New Walk Centre**  
**LEICESTER LE1 6ZG**  
e-mail: [foia@leicester.gov.uk](mailto:foia@leicester.gov.uk)

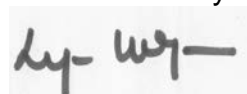
Your request for internal review should be submitted to the above address within 40 (forty) working days of receipt by you of this response. Any such request received after this time will only be considered at the Council's absolute discretion.

You can also complain to the Information Commissioner at:

**Information Commissioner's Office**  
**Wycliffe House**  
**Water Lane**  
**Wilmslow SK9 5AF**  
**Telephone: 01625 545 700**  
[www.informationcommissioner.gov.uk](http://www.informationcommissioner.gov.uk)

Please be aware that the Information Commissioner does not normally consider appeals or complaints until the internal appeals and complaints processes of the public authority which is answering the request have been exhausted. You are therefore advised to complain or appeal to Head of Information Governance before contacting the Commissioner.

Yours sincerely



**Lynn Wyeth**  
**Head of Information Governance**